# Please scan the QR code and sign in now.

NOTE: You should receive email notification when successful. (check your spam folder if you don't see it)



#### Please scan the QR code and sign in now.

NOTE: You should receive email notification when successful. (check your spam folder if you don't see it)



# Training will begin in:

# 10:00

## **Carrier Enterprise**

Please scan the QR code and sign in now.



NOTE: You should receive email notification when successful. (check your spam folder if you don't see it)



## MAKE SURE YOU CAN LOG IN TO YOUR ACCOUNT AT <u> CENSTRAINING.COM</u>

NOTE: You must be logged in to YOUR account to take the exam and receive training credit.

## **Training Verification**

### Go to cemstraining.com



#### WELCOME TO THE CARRIER ENTERPRISE MIDSOUTH TECHNICAL SUPPORT SITE



### IMPORTANT INFORMATION ABOUT OUR NEW TRAINING POLICY

All attendees will be required to login to their cemstraining.com account during class to take a quiz. Passing the quiz is the only way to receive class credit.

Only those who have received a confirmation email will be allowed to attend. **No walkins, student change, or last-minute admittance.** 



AC IECH'S.

Our goal is to help todays HVAC

Technician gain a better understanding

## **(Ĉ**E

## **Training Verification**



#### My Account





## **Training Verification**

#### My Account

| Dashboard         Edit Profile         Downloads         Submitted Forms                                  | My Scheduled Training Registered Zoom Meetings | Add Team Member Orders |
|---|--|------------------------|
| You are currently logged in as:<br>Full Name: Larry Faciane (larry.faciane@gmail.com)<br>Select Account ≓ | - <del>?</del> -                               |                        |
| Hello Larry Faciane (not Larry Faciane? Log out)  |  |                        |

From your account dashboard you can view your recent orders, manage your billing address, and edit your password and account details.



#### MURA/MUAA DLS CROSSOVER TRAINING



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#### Verify today's training class is listed here!

## Service Tech app

### **Carrier/Bryant Service Tech App**

 $\equiv$ 





- Interactive Troubleshooting Tool NEW
- Barcode scanning of unit's serial or model number
- Warranty entitlement & service history
- Literature list for models and ability to search all • available
- Bill of Material parts list including part supersession
- Tech Tips videos for installation guides, troubleshooting help and best practices

## **CE HVAC Pro+ app**





38MURA Residential Single Zone Heat Pump System Sizes 18 to 60

#### **Service Manual**

TABLE of CONTENTS

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## **Crossover Training 38MURA/40MUAA**

### **Instructor: Jim Barie**

### **Moderator Larry Faciane**



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### **Agenda**

Introduction Break 40MUAA Fan Coil Break 38MURA Heat Pump Break Crossover Applications Quiz



### Technical Support 800-264-2512 opt 3 then 1

#### 2nd Gen AIR HANDLER

- New Construction & Major Remodel
- · Single & Multi-Zone Compatibility

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Ductless system – new line sets, insulate both lines



#### NEW HORIZONTAL DISCHARGE SYSTEM

- · Add-On-Replacement focus
- 18K-60K Standard & High Heat systems
- New inverter heat pump series conventional installation: re-use existing line sets; only insulate suction line

### Is not compatible with zoning!



40MUAA

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### **MODEL NUMBER NOMENCLATURE**







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### **Application and Sizing**

#### Heat Pump (Standard Heat)

| Outdoor Size                  |       | 1.5T       | 2T         | 2.5T        | 3T         | 4T          | 5T          |  |  |  |
|-------------------------------|-------|------------|------------|-------------|------------|-------------|-------------|--|--|--|
| M1 Ratings                    |       |            |            |             |            |             |             |  |  |  |
| Cooling Rated Capacity        | Btu/h | 18,000     | 24,000     | 30,000      | 36,000     | 47,000      | 57,000      |  |  |  |
| Cooling Cap. Range Min - Max  | Btu/h | 5400~18700 | 7500~26000 | 9500~33000  | 8900~38900 | 10500~48000 | 4400~60200  |  |  |  |
| SEER2                         | 50    | 16.0       | 17.0       | 17.3        | 16.9       | 15.8        | 14.7        |  |  |  |
| EER2                          |       | 10.8       | 10.5       | 10.6        | 10.1       | 8.8         | 8.7         |  |  |  |
| Heating Rated Capacity (47°F) | Btu/h | 18,000     | 26,000     | 31,000      | 36,000     | 55,000      | 60,000      |  |  |  |
| Heating Rated Capacity (17°F) | Btu/h | 11,500     | 20,700     | 20,000      | 20,500     | 36,500      | 36,000      |  |  |  |
| Heating Rated Capacity (5°F)  | Btu/h | 10,000     | 17,000     | 17,800      | 21,000     | 36,500      | 34,800      |  |  |  |
| Heating Cap. Range Min - Max  | Btu/h | 5600~18700 | 5600~30000 | 12200~32000 | 6000~36400 | 11700~57000 | 11400~63100 |  |  |  |
| HSPF2                         |       | 8.7        | 9.1        | 8.5         | 8.2        | 9.4         | 8.4         |  |  |  |
| COP (47°F)                    | W/W   | 3.50       | 3.45       | 3.25        | 3.39       | 3.15        | 3.45        |  |  |  |
| COP (17°F)                    | W/W   | 2.75       | 2.40       | 2.45        | 2.40       | 2.30        | 2.35        |  |  |  |
| COP (5°F)                     | W/W   | 1.90       | 2.00       | 1.75        | 1.88       | 1.98        | 1.89        |  |  |  |

### See Product Data for full information

### **Best Practices**

### NOTES: Read the entire instruction manual before starting the installation.



### **Required Tools**



### **Evacuation**

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- 1. Attach vacuum pump, (with new oil) and micron gauge to system.
- 2. Allow pump to run until 500 microns or below.
- 3. Turn off pump and close off your gauges (micron gauge must still be attached to system).
- 4. Pressure must hold for 7 minutes below 1000 microns.







The deep vacuum method is the most positive way of assuring a system is free of air and moisture.

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### **New Type of Communication**



.1-.3 ~Vdc



### Clarification

### Horizontal discharge system







Non-polarity RS-485



### Binary terminology: ON = 1, OFF = 0 (Example: 011 = off, on, on)

Available settings are 000/001/010/011. Each digit corresponds an individual switch position.

| Mode               | Priority | G | Y1 | Y/Y2 | B | W | W1 | W21 | E/AUX | DH/DS/BK | Displa |
|--------------------|----------|---|----|------|---|---|----|-----|-------|----------|--------|
| Shut Down          | 1        | 0 | 0  | 0    | 0 | 0 | 0  | 0   | 0     | *        | 00     |
| Fan                | 7        | 1 | 0  | 0    | 0 | 0 | 0  | 0   | 0     | 1        |        |
| Fan                |          | 1 | 0  | 0    | 0 | 0 | 0  | 0   | 0     | 0        | 01     |
| Cooling            |          | * | 1  | 0    | 0 | 0 | 0  | 0   | 0     | 1        | 02     |
| Cooling2           |          | * | *  | 1    | 0 | 0 | 0  | 0   | 0     | 1        | 03     |
| Dehumidification 1 | - 6 F    | * | 1  | 0    | 0 | 0 | 0  | 0   | 0     | 0        | 04     |







18K, 24K, 30K, 36K \*AA3



36K \*AB3, 48K, 60K

10-year warranty (original owner with registration) Standard or High Heat Options Operational Range: Cool 5°F - 130°F Heat -5°F - 86°F Capable of 24Vac thermostat operation Conventional line set sizes and insulation 15.0 SEER2 (5T) – 18.0 (3T) (not Energy Star rated)



18K, 24K, 30K, 36K, 48K, 60K

4-way installation (Upflow, Downflow, Left, or Right) ESP up to .8 in.W.G.

Easier electric heat installation

24Vac interface built-in (operate using thermostat)

Can operate using wired control and/or wireless

**EEV** conventional location

New algorithms are less dependent upon T1 sensor

#### See Product Data for full feature information

### Piping

#### Table 6 — Piping and Refrigerant

|   |              |                      |   |  |                  |             | 人名马克 化合金 医子宫                           | The second s |                  |   |                  |            |                  |  |
|---|--------------|----------------------|---|--|------------------|-------------|--|--|------------------|---|------------------|------------|------------------|--|
| System Size   |              | 18K 18K High<br>Heat |   | 24K  | 24K High<br>Heat | 30K         | 0K 30K High<br>Heat 36K                |  | 36K High<br>Heat | 48K   | 48K High<br>Heat | 60K        | 60K High<br>Heat |  |
| -<br>   |              |                      |   |  |                  |             | (208/2                                 | 230 V)   |                  |   |                  |            |                  |  |
| Min. Piping Length  | ft.(m)       |                      |   |  |                  |             | 9.8                                    | (3)  |                  |   |                  |            |                  |  |
| Standard Piping Length  | ft.(m)       |                      | 24.6 (7.5) <b>Over 24.6 feet, add .69 oz/ft</b> |  |                  |             |  |  |                  |   |                  |            |                  |  |
| Max. outdoor-indoor<br>height difference<br>(OU higher than IU) | ft.(m)       | 65.6 (20)            | 65.6 (20)                                       | 82 (25   | ) 82 (25)        | 82 (25)     | 82 (25)                                | 98.4 (30   | 98.4 (30)        | 98.4 (30)   | 98.4 (30)        | 98.4 (30)  | 98.4 (30)        |  |
| Max. outdoor-indoor<br>height difference<br>(IU higher than OU) | ft.(m)       | 65.6 (20)            | 65.6 (20)                                       | 82 (25   | ) 82 (25)        | 82 (25)     | 82 (25)                                | 98.4 (30   | 98.4 (30)        | 98.4 (30)   | 98.4 (30)        | 98.4 (30)  | 98.4 (30)        |  |
| Suction Pipe (size -<br>connection type)                        | in (mm)      | ø3/4" (19)           | ø3/4" (19)                                      | ø3/4" (1   | 9) ø3/4" (19)    | ø3/4" (19)  | ø3/4" (19)                             | ø3/4" (19  | 9) ø3/4" (19)    | ø3/4" (19)  | ø3/4" (19)       | ø7/8" (22) | ø7/8" (22)       |  |
| Liquid Pipe (size-<br>connection)                               | in (mm)      |                      | ø3/8" (9.52)                                    |  |                  |             |  |  |                  |   |                  |            |                  |  |
| Refrigerant Type  | Туре         |                      | R410A   |  |                  |             |  |  |                  |   |                  |            |                  |  |
| Charge Amount   | lb. (kg)     | 3.53 (1.6)           | 3.53 (1.6) 5.07 (2.3)                           |  | 1) 6.39 (2.9)    | 6.72 (3.05) | 8.38 (3.8)                             | 8.16 (3.7  | 7) 10.36 (4.7)   | 10.4 (4.7)  | 10.58 (4.8)      | 10.8 (4.9) | 10.58 (4.8)      |  |
| 5/16'' SAE Female to 1/   | '4'' SAE Mal | le                   |   | System<br>Size Max. Piping Length with no<br>additional refrigerant<br>charge per System |                  |             | al Total Max<br>nt Piping Ler<br>syste | ximum<br>ngth per<br>em  |                  | in the second |                  |            |                  |  |
|   |              |                      |   |  | ft. (m)          | Oz/ft (g/n  | n) ft. (n                              | n)   |                  |   |                  |            |                  |  |
|   |              | Carrier              |   | 18K  |                  |             | 98 (3                                  | (0)  |                  | - 10  |                  |            |                  |  |
|   |              |                      |   | 24K - 30K  | 24.6 (7.5)       | 0.69 (65    | ) 164 (5                               | 50)  | Liquid line      | drier   |                  |            |                  |  |
|   |              |                      | 36K - 60K                                       |  |                  | 213 (6      | 65)                                    | 3/8"   |                  |   |                  |            |                  |  |
|   | Liquid se    | rvice valve          | <b>1</b>  | (  |                  |             |  |  |                  |   |                  |            |                  |  |
| <b>C</b> E  | vapui se     |                      |   |  |                  | 3/4"        | or 7/8"                                |  |                  |   | 21               |            |                  |  |



### **Braze to flair adapters**





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#### Must be ordered separate



Outdoor Unit

### **Control Wiring Outdoor**



Only Mode S1 S2 B W D R C Y1 Y2 L ON CN6 TO 24V THERMOSTAT 1 2 3

**Option 2: 24V Communication** 

| OPTIONS | COMMUNICATION TYPE                            | RECOMMENDED CABLE SIZE     |  |  |  |  |
|---------|---|----------------------------|--|--|--|--|
| 1       | Non-Polarity RS485<br>Communication (S1 - S2) | 16 AWG (stranded shielded) |  |  |  |  |



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 $18^{\text{AWG Solid}}$ 

### Scenario 1 - 24V Thermostat with RS485 Communication



Fig. 49 — Scenario 1



### Scenario 2 - RS485 Communication







### Scenario 3 – 24V Thermostat



Fig. 51 — Scenario 3





### **Control Wiring Indoor (wired/wireless)**



### **Control Wiring Indoor (24 Vac Thermostat)**





### Wired Remote (optional-accessory)



KSACN<u>1001</u>AAA

- 7 Day Programmable Wired Wall Remote Controller
- Indoor Setting Temperature Range: 62°F~86°F
- Defaulted to Follow Me (Senses Temp at Controller, not indoor unit)
- Maximum wire length: 18 gauge 66', 16 gauge 164'
- Control up to 16 indoor units.

The 1001 looks and works the same as the 601, 701 or 801, but connects differently. Use field supplied 16 gauge stranded 2-wire.



### Wired Remote (optional-accessory)



### KSACN<u>1001</u>AAA



#### Table 4 — Troubleshooting

| DISPLAY ON IDU         | INDOOR UNIT ERROR CODE DEFINITION   |     |  |  |  |  |  |  |  |  |
|------------------------|---|-----|--|--|--|--|--|--|--|--|
| EHOD                   | Indoor EEPROM malfunction   | - Č |  |  |  |  |  |  |  |  |
| ELOI                   | Communication malfunction between the indoor and outdoor units              | 1   |  |  |  |  |  |  |  |  |
| EHO3                   | Indoor fan speed malfunction  | 1   |  |  |  |  |  |  |  |  |
| EC51                   | Outdoor EEPROM malfunction  | - 1 |  |  |  |  |  |  |  |  |
| EC52                   | Condenser coil temperature sensor (T3) malfunction                          |     |  |  |  |  |  |  |  |  |
| EC53                   | Outdoor ambient temperature sensor (T4) malfunction                         | 1   |  |  |  |  |  |  |  |  |
| EC54                   | Outdoor unit exhaust temperature sensor error                               | 1   |  |  |  |  |  |  |  |  |
| EHLO                   | Indoor Room Temperature Sensor T1 Error                                     |     |  |  |  |  |  |  |  |  |
| EHLI                   | Indoor Evaporator coil Temperature Sensor T2 Error                          | - 8 |  |  |  |  |  |  |  |  |
| EHPS                   | Air inlet temperature sensor Error  | 5   |  |  |  |  |  |  |  |  |
| EC07                   | Outdoor DC fan speed malfunction  | 5   |  |  |  |  |  |  |  |  |
| EHOD                   | Indoor PCB and display board communication error                            | S   |  |  |  |  |  |  |  |  |
| ELOC                   | Refrigerant leakage detection   | S   |  |  |  |  |  |  |  |  |
| EHOE                   | Indoor water level warning Error  | S   |  |  |  |  |  |  |  |  |
| FL09                   | New and old platform match malfunction                                      | S   |  |  |  |  |  |  |  |  |
| PCOD                   | Inverter module (IPM) protection  | - 8 |  |  |  |  |  |  |  |  |
| PCOL                   | Over high voltage or over low voltage protection                            | - 8 |  |  |  |  |  |  |  |  |
| PC02                   | High temperature protection of compressor top/ IPM Temperature protection   | - 8 |  |  |  |  |  |  |  |  |
| PC04                   | Inverter compressor drive Error   | - 8 |  |  |  |  |  |  |  |  |
| PC03                   | Low pressure protection   | - 8 |  |  |  |  |  |  |  |  |
| PCOL                   | Low temperature protection of outdoor unit                                  | - 3 |  |  |  |  |  |  |  |  |
| EHD3                   | Communication error between the wire controller and the indoor unit         |     |  |  |  |  |  |  |  |  |
|                        | Indoor units mode conflict  | - 8 |  |  |  |  |  |  |  |  |
| NOTE: The digital tube | shows that DF / FC is in a normal operation state, not fault or protection. |     |  |  |  |  |  |  |  |  |

IM-KSACN1001AAA-01

Specifications subject to change without notice.

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### Wired Remote

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### Wired Remote / Wireless Remote

The RG10F wireless remote can be used with the Infrared Receiver built in to the wired remote.

Wireless Remote must be pointed at the IR and be within range, (25 feet).

The RG10F "Inquiry Mode" is only available in this setup, (Scenario 2 Full RS-485).



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#### **INFORMATION INQUIRY**

To enter the engineer mode, in power-on or standby mode, and in non-locked state using hand held remote,

- 1. Press the key combination On/Off + Fan for 7 seconds:
- 2. After entering the engineer mode, the remote control displays the following icons "Auto, Cool, Dry, Heat", plus the battery icon; at the same time, it also displays the numeric code of the current engineer mode (for the initial engineer mode, the numeric code displayed is 0), and all other icons are inactive. In engineer mode, the value of the current numeric code can be adjusted circularly through the Up/Down key, with the setting range of 0 to 30. Each time the current numeric code is adjusted, the special code of the engineer mode is transmitted with a delay of 0.6s. The code can also be transmitted by pressing "OK", and the special code of the engineer mode sent contains information of the currently displayed numeric code (if the numeric code is 0, the code to enter the engineer mode is transmitted). In engineer mode, other keys or operations are invalid except for the On/Off key, the Up/Down key, the OK key or executing the operation to exit the engineer mode.

#### **Inquiry Information**

Inquiry Information (Sheet 1 of 2)

| CODE | QUERY CONTENT  | ADVANCED FUNCTION SETTING  |
|------|----------------|--|
| 0    | Error Code     |  |
| 1    | T1 Temperature | Press "On/Off" for 2s to enter the Power Down Memory Selector, the code displayed is "Ch", press<br>"OK" to send the Query Power Down Memory Selector code; press the Up/Down key to select 1 or 0<br>and press "OK" to confirm, 1 indicates that the power down memory exists, and 0 indicates that no<br>power down memory exists; and press "On/Off" for 2s to exit. (Set within 1 minute after power on)   |
| 2    | T2 Temperature | Press "On/Off" for 2s to enter the Internal Fan Control Selector after the preset temperature is reached,<br>the code displayed is "Ch", press "OK" to send the Query Internal Fan Control Selector code; press the<br>Up/Down key to select 1 to 11: 1 - Stop the fan, 2 - Min. air speed, 3 - Set the air speed, 4 - Terminal<br>running for 5min, press "OK" to confirm, and press "On/Off" for 2s to exit. (Set within 1 minute after<br>power on)                           |
| 3    | T3 Temperature | Press "On/Off" for 2s to enter the Mode Selector, press the Up/Down key to select CH (cool and heat,<br>Auto+Cool+Dry+Heat+Fan), CC (Cool only without Auto, Cool+Dry+Fan), press "OK" to confirm, and<br>the mode selected can be memorized when the remote control is powered down and powered on; and<br>press "On/Off" for 2s to exit. When the remote control does not burn any parameters, the mode setting<br>will not be memorized. (Set within 1 minute after power on) |

Advancod



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| 0 | ODE      | INQUIRY | DESCRIPTION                            | INQUIRY                | PRESS   | S ON/OFI  | F FOR 2 SE                                   | CONDS TO:                                       | SELECTION GU   | JIDE/NOTES   |   | CODE   | INQUIRY  | DESCRIPTION   | INQUIRY  | PRESS ON/OFF FOR 2 SECONDS TO:   | SELECTION GUIDE/NOTES   |
|---|----------|---------|--|------------------------|---|---|--|---|--|--|---|--|--|---|--|--|---|
| Γ | 0        |         | Error Code Check                       | SERVICE AND<br>INQUIRY | Review err  | or memo<br>to send th   | iny function. I<br>he query erro             | Displays "Ch".<br>or code                       |  |  | 1   |  |  |   |  | Change the heating frequency lower limit<br>selection.   |   |
| ľ | ,        | т1      | Indoor Ambient                         | SERVICE AND            | Change the<br>feature det<br>the set con              | e power o<br>ermines v<br>ditions p   | off memory s<br>whether the<br>rior to a pow | election. This<br>unit memorizes<br>er failure. | 0. Memory settings are   | nory settings are off<br>nory settings are on  |   | 12   | Pr   | Indoor fan speed  | SERVICE AND<br>INQUIRY   | Displays "Ch". Press OK to return the current<br>heating minimum frequency limit selection<br>code. Press UP and DOWN to select the<br>minimum heating frequency limit value. Press<br>OK to confirm.  |   |
|   | <u> </u> |         | Temperature                            | INCOLLEY               | Displays "C<br>setting. Pre                           | Ch" Pres  | ss OK to retuin DOWN to c                    | um the current<br>cycle through                 | <ol> <li>Memory settings are</li> </ol>  |  |   |  |  | -   |  | Change the maximum operating frequency of<br>T4 Cooling Only intervals.  |   |
| Ī |          |         |  |                        | Change the operation a                                | e option t<br>ifter read  | to control the<br>hing the set               | indoor fan<br>temperature                       | 1. Stop the fan<br>2. Minimum fan speed<br>3. Set speed<br>4. intermittent fan-off 4 | minutesion 1 min   |   |  | Lr.  | Electronic<br>Expansion Valve<br>(EEV) opening                                      | SERVICE AND<br>INDUIRY   | Displays "Ch" Press OK to return the current<br>operating frequency code of the T4 Cooling<br>Only intervals. Press UP or DOWN to select the<br>limit value and then press OK.   |   |
|   | 2        | T2      | Indoor Coll<br>Temperature             | SERVICE AND<br>INQUIRY | Displays "C   | Ch' Pres  | s OK to retu                                 | m the current                                   | 6. Terminate after run ti<br>7. Terminate after run ti                               | me of 15 mins  |   | 14   | - ie -   | Indoor fan speed  | INQUIRY ONLY   |  | Multiple the display number by 8 to<br>calculate the actual RPM   |
|   |          |         | 101                                    |                        | settings 1 t<br>confirm the                           | hrough 1<br>selection   | 1. Next, pres                                | as OK to  | 8. Terminate after run t<br>9. Terminate after run t<br>10. Terminate after run      | me of 30 mins<br>me of 40 mins<br>time of 50 mins                                    |   | 15   | HU   | Relative Humidity   | INQUIRY ONLY   |  | Available in INQUIRY mode for the high<br>tierinew mid tier units that have an RH<br>sensor.  |
| F | -        |         |  |                        |   | 1   |  |   | CH - COOLING and HE<br>COOLING DRY HEAT  | EATING: AUTO,<br>DNG and FAN   |   | 18   | TT   | Setpoint<br>compensation<br>temperature   | INQUIRY ONLY   |  |   |
|   |          |         |  |                        | Change the  | e optie   | control the                                  | COOLING and                                     | modes available<br>HH - HEATING Only: H  | EATING and FAN   |   | 17   | dT   | Dust<br>concentration<br>(not used)   | INQUIRY ONLY   |  |   |
|   | 3        | Т3      | Outdoor Coll<br>Temperature            | SERVICE AND<br>INQUIRY | Press UP of<br>settings CH                            | B model allable for use on the unit.<br>P or DO to cycle through the<br>CHECKER OF THE DU Press OK to |  |   | modes available<br>CC - COOLING without AUTO: COOLI                                  |  |   | 18   | WIFI   | Wi-Fi signal<br>strength  | INQUIRY ONLY   |  | The value is measured in dBm. The<br>display values are 0, 1, 2, 3 and 4 (4 is the<br>highest and 0 is the lowest)                                      |
|   |          |         |  |                        | confirm.  |   |  |   | nU - COOLING and HE<br>AUTO: COOLING, DR<br>FAN modes available                      | EATING without<br>Y, HEATING and   |   | 19   | -  | Not available   | SERVICE ONLY   | Change the cooling frequency upper limit<br>selection in Hz.<br>Displays "Ch". Press OK to return the current  | For example, the unit may be factory set to<br>fluctuate between 40 and 84 Hz. If set to<br>50 the unit will now he limited to coversion                |
|   |          |         |  |                        | temperature   | e selectio<br>re  | on of the lowe                               | est set   |  |  |   |  |  |   |  | frequency limit. Press UP or DOWN to select<br>the preferred frequency upper limit value (in<br>Hz). Press OK to confirm.  | between 40 and 50 Hz  |
|   | 4        | Τ4      | Outdoor Ambient<br>Temperature         | SERVICE AND<br>INQUIRY | NOTE: Ten<br>(16°C ~ 24                               | nperatur<br>*C).  | re range is 6                                | 60°F ~ 75°F                                     |  |  |   |  |  |   |  | Change the heating frequency upper limit<br>selection in Hz.   | For example, the unit may be factory set to   |
|   |          |         |  |                        | Press UP of<br>setting. Pre                           | CODE  | INQUIRY                                      | DESCRIPT  | ION SERVICE/   | PRESSON  | FOR SERVICE,<br>OFF FOR 2 SECONDS   | TO:  |  | SELECTION GUI   | DE/NOTES   | splays "Ch", press OK to return the current<br>quency limit. Press UP or DOWN to select  | 50, the unit is limited to operating between<br>40 and 50 Hz.   |
| E |          |         |  |                        | Change the<br>temperature                             |   |  |   |  | Change the min   | imum cooling fan speed<br>opw   | setting  | 5  |   |  | <ul> <li>Press OK to confirm.</li> </ul>   |   |
|   | 5        | TP (T5) | Compressor<br>Discharge<br>Temperature | SERVICE AND<br>INQUIRY | NOTE: Ter<br>(25°C ~ 30<br>Press UP c<br>setting, Pre | 24  | 1112   | Minimum Co<br>Fan Spee                          | oling SERVICE ONLY   | ng SERVICE ONLY SERVICE ONLY   |   | g this setting is not<br>sit may trigger unit<br>cools.<br>between 300 and 1000 RPM. If<br>set to 500, the unit is limited to operating<br>between 500 and 1000 RPM. |  |   |  | lange the ocoung temperature compensation<br>lue.<br><sup>3</sup> splays "Ch". Press OK to return the current<br>mperature compensation value code. Press<br><sup>3</sup> or DOWN to select the cooling temperature<br>ference compensation value. | This setting is used to adjust for temperature differences due to the height of the unit install. The offset value can be set at a range of -6° to +6°. |
| Г | 6        | FT      | Compressor<br>target frequency         | INQUIRY ONLY           |   | 1   |  |   |  | Displays "Ch". Press OK to return the our<br>minimum cooling fan speed setting. Pres |   |  |  |   |  | ess OK to confirm.<br>ance the heating temperature compensation  |   |
| F | 7        | Fr      | Compressor run                         | INQUIRY ONLY           | <u> </u>  | 1   |  |   |  | or DOWN to se  | ect the minimum cooling fan<br>K to confirm.  |  |  |   |  | lue  | This setting is used to adjust for  |
|   | 8        | dL      | Unit amperage                          | SERVICE AND<br>INQUIRY | Change the<br>Displays "C<br>setting. Pro             | 25  |  | Maximum He<br>Fan Spee                          | ating SERVICE ONLY   | Change<br>setting as it related  | a it relation of the contram.   |  | For example, the unit may be factory set to<br>fluctuate between 300 and 1000 RPM. If<br>set to 500, the unit will now be limited to |   |  | splays "Ch". Press OK to return the current<br>nperature compensation value code. Press<br>> or DOWN to select the heating temperature<br>ference compensation value.<br>ess OK to confirm.  | temperature differences due to the height of unit installation. The offset value can be set at a range of -8° to +8°.                                   |
| F | -        |         | 11.2                                   | IN COLUMN COLUMN       | test). Presi  |   |  |   |  | or DOW   | or DOW to set the maximum heating fan   |  |  | ing between 300 a   | and 800 RPM.   | it relates to RPM.   | For example, the unit may be factory set to   |
| + | 10       | 00      | Capacity test                          | INCOMPT ONLY           | -   |   | -  |   | -  | Change the mit   | imum heating fan speed  | setting  |  |   |  | splays "Ch". Press OK to return the current  | fluctuate between 300 and 1000 RPM. If set to 800, the unit is limited to operating   |
| ⊦ | 11       |         | (special úsage)<br>Not available       | INQUIRY ONLY           |   |   |  |   |  | as it relates to   | RPM.  |  | 1  |   |  | DOWN to select the maximum cooling fan   | between 300 and 800 RPM.  |
|   |          |         |  |                        |   | 26  |  | Minimum He<br>Fan Spee                          | ating SERVICE ONLY   | Note: Changin<br>recommended<br>protection pro<br>Displays "Ch".<br>minimum heati    | g this setting is not<br>as it may trigger unit<br>tocols.<br>Press OK to return the c<br>of fan speed setting. Pro | urrent<br>tss UP   | For exa<br>fluctuat<br>set to 5<br>betwee  | ample, the unit ma<br>te between 300 a<br>500, the unit is lim<br>en 500 and 1000 f | ry be factory set to<br>nd 1000 RPM. If<br>ited to operating<br>RPM. | eed. Press UK to contirm.  | 1   |
|   |          |         |  |                        |   |   |  |   |  | or DOWN to se<br>speed. Press 0  | lect the minimum heatin<br>K to confirm.  | g fan  |  |   |  |  |   |
|   |          |         |  |                        |   | 27  |  | Not availab                                     | ble  |  |   |  |  |   |  | _  |   |
|   |          |         |  |                        |   | 28  |  | Not availab                                     | ble  |  |   |  | -  |   |  | -  |   |
|   |          |         |  |                        |   | 29  |  | Not availab                                     | Die  | -  |   |  | -  |   |  | -1   |   |
|   |          |         |  |                        |   | 30  |  | I FAOT TANKING                                  | une i  |  |   |  |  |   |  |  |   |

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RG-10:Service Manual

#### Accessing the INQUIRY Mode

#### **A** CAUTION

Read and understand the function changes you wish to make in advance. Neither the indoor unit nor the remote control displays the new level of any of the changes made while in the **INQUIRY** mode. Be sure to document the changes you've made to the system's programming using the **INQUIRY** mode. Once you complete the changes and exit the **INQUIRY** mode, if additional changes are made to the programming, the system will not show the new previously set level(s).

For example, when you first access **CODE 22**, **Heating Temperature Compensation**, the remote control display defaults to **0**. If you change it to **-2**, then save and exit out of the **INQUIRY** mode, the next time someone goes back in and accesses **CODE 22**, the remote's display will not display **-2**. Instead it will show **0** because that's the default. If you are unsure of the previous changes, due to a lack of documentation, you could press the **DOWN** symbol to the maximum change range of **-6**, then press the **UP** symbol until you are back to **0**, and make the new adjustments accordingly. Be sure to document the changes when you are done.

- 1. Simultaneously press ON/OFF @ and FAN SPEED I for 8 seconds.
  - a. The remote is now in the INQUIRY mode.
  - b. The remote control remains in the INQUIRY mode for 1 minute if no other button is pressed.
  - while in the INQUIRY Mode, the remote display cancels all icons except AUTO, COOL, DRY, HEAT and Battery Strength.
  - d. The remote control digital display defaults to 0 upon entering the INQUIRY mode.
  - e. In the **INQUIRY** mode, each digital code (from 0 to 30) is accessed by pressing the **UP** or **DOWN** arrows .
  - f. The INQUIRY information appears on the high wall indoor unit display in approximately 1 second after accessing the digital code. Press OK to send as well.
  - g. In the INQUIRY mode, all other buttons and operations are invalid except for UP, DOWN and OK or the operation to exit the INQUIRY mode.

#### **Remote Controller Service Mode Functions**

#### Note: While in the INQUIRY mode, refer to the following instructions to enter SERVICE mode for the applicable codes.

Below is a list of INQUIRY modes and serviceable functions.

- a. Before using the remote's service functions, turn **OFF** the indoor unit with the remote.
- b. Turn OFF the power to the outdoor unit for 2 minutes. Turn the power back ON.
- c. Remove the batteries from the remote and wait for the remote screen to clear. Within 30 seconds of replacing the batteries, use UP or DOWN to scroll through the INQUIRY modes.
- To enter the SERVICE mode for an applicable INQUIRY mode, press ON/OFF for 2 seconds.
- After SERVICE adjustments have been made, press ON/OFF for 2 seconds to exit the SERVICE mode and return to the INQUIRY mode.
- f. Once operations in the INQUIRY mode are complete, press ON/OFF and FAN SPEED for 2 seconds to exit. All buttons on the remote controller are disabled for 60 seconds
- g. To ensure changes are locked, power down the outdoor unit for three (3) minutes after all the service mode changes are made.



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#### **KSACN1001**

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- Connect the 1001 controller's HA & HB terminals to the Indoor Unit's HA & HB terminals.
- Connections are not polarity sensitive.
- Shielded wire is not necessary.





No change needed on a one-to-one matchup .









FOR SETTING NETADI

S1+S2

CODE

FACTORY SETTING

#### **KSACN1001**

- Up to 16 indoor units can be daisy chained using one controller.
- Each indoor unit must be set with a different net address.







KSACN01001AAA



0~15

ON

| S1+S2           |                |   |     |
|-----------------|----------------|---|-----|
| S1+S2           | FOR SETTING    | NETADDR   | ESS |
|                 | S1+S2          | 4 0 7 1 3 4 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 |     |
| CODE 0~F        | CODE           | 0~F   |     |
| NETADDRESS 0~15 | NETADDRESS     | 0~1   | 5   |
| FACTORY SETTING | FACTORY SETTIN | G   | -   |



#### **KSACN1001**

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- Main and Secondary Control.
- System uses last input from either control.
- Main rotary switch is set to 0, Secondary is set to 1.





# Key Points 38MURA with 40MUAA Combination





Inquiry and Functions Only With Wireless/Wired Combination (Scenario 2)

| Table 6 — Piping and Refrigerant                                |          |            |                    |            |                  |             |                        |            |                  |            |                  |                         |                  |
|---|----------|------------|--------------------|------------|------------------|-------------|------------------------|------------|------------------|------------|------------------|-------------------------|------------------|
| System Size   | k.       | 18K        | 18K High<br>Heat   | 24K        | 24K High<br>Heat | 30K         | 30K High<br>Heat       | 36K        | 36K High<br>Heat | 48K        | 48K High<br>Heat | 60K                     | 60K High<br>Heat |
|   |          |            |                    |            |                  |             | (208/2                 | 230 V)     |                  |            |                  |                         |                  |
| Min. Piping Length  | ft.(m)   |            | 9.8 (3)            |            |                  |             |                        |            |                  |            |                  |                         |                  |
| Standard Piping Length  | ft.(m)   |            | 24.6 (7.5)         |            |                  |             |                        |            |                  |            |                  |                         |                  |
| Max. outdoor-indoor<br>height difference<br>(OU higher than IU) | ft.(m)   | 65.6 (20)  | 65.6 (2 <b>0</b> ) | 82 (25)    | 82 (25)          | 82 (25)     | 82 (25)                | 98.4 (30)  | 98.4 (30)        | 98.4 (30)  | 98.4 (30)        | 98.4 (30)               | 98.4 (30)        |
| Max. outdoor-indoor<br>height difference<br>(IU higher than OU) | ft.(m)   | 65.6 (20)  | 65.6 (20)          | 82 (25)    | 82 (25)          | 82 (25)     | 82 (2 <mark>5</mark> ) | 98.4 (30)  | 98.4 (30)        | 98.4 (30)  | 98.4 (30)        | 98 <mark>.4</mark> (30) | 98.4 (30)        |
| Suction Pipe (size -<br>connection type)                        | in (mm)  | ø3/4" (19) | ø3/4" (19)         | ø3/4° (19) | ø3/4" (19)       | ø3/4" (19)  | ø3/4" (19)             | ø3/4" (19) | ø3/4" (19)       | ø3/4" (19) | ø3/4" (19)       | ø7/8" (22)              | ø7/8" (22)       |
| Liquid Pipe (size-<br>connection)                               | in (mm)  |            | ø3/8" (9.52)       |            |                  |             |                        |            |                  |            |                  |                         |                  |
| Refrigerant Type  | Туре     |            |                    |            | 25 - C           | 76 v        | R4                     | 10A        | no               | <i>w</i>   |                  | a.                      | 60               |
| Charge Amount   | lb. (kg) | 3.53 (1.6) | 5.07 (2.3)         | 4.63 (2.1) | 6.39 (2.9)       | 6.72 (3.05) | 8.38 (3.8)             | 8.16 (3.7) | 10.36 (4.7)      | 10.4 (4.7) | 10.58 (4.8)      | 10.8 (4.9)              | 10.58 (4.8)      |

#### Scenario 1 - 24V Thermostat with RS485 Communication



Fig. 49 — Scenario 1



#### Scenario 2 - RS485 Communication







#### Scenario 3 – 24V Thermostat



Fig. 51 — Scenario 3





# Training will resume in: 05:00**Carrier Enterprise**

# Five minute break





#### Orientation

Configurations: Upflow, downflow, horizontal left and right.

Horizontal applications require secondary drain pan.

If installed in unconditioned space insulate fan coil. Seal all corners and add insulation material to the entire surface.

Modifications:

- A. Upflow or Horizontal-Left: no field conversion needed.
- B. Downflow or Horizontal-Right: field conversion required.



Hook the wire into the buckle and go down from the wire slot.





#### **Drain Line**

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#### **Filter**

- All sizes come with a reusable air filter located on the bottom of the unit.
- The Filter Door is held in place with magnets.
- The air filter is a durable metal mesh and frame.
- Washable and reusable.





| Model   | Wi     | dth   | De   | pth | Thickness |      |  |
|---------|--------|-------|------|-----|-----------|------|--|
| (Btu/h) | Inch   | mm    | Inch | mm  | Inch      | mm   |  |
| 18-24K  | 16     | 406.4 | 20   | 508 | 1         | 25.4 |  |
| 30-48K  | 19-1/2 | 495.3 | 20   | 508 | 1         | 25.4 |  |
| 60K     | 23     | 584.2 | 20   | 508 | 1         | 25.4 |  |





#### **Blower**



#### **Automatic Airflow Adjustment**

- Constant Air ECM (maintains CFM from .1 - .8 ESP)
- No configuration necessary for different ESP levels
- ECM will automatically adjust airflow to changes in ESP

#### **Evaporator Coil and Sensors**







#### **Interface Board**



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#### **Error Codes and Display**

| DISPLAY | ERROR INFORMATION  |                                 |
|---------|--|---------------------------------|
| EHDD    | Indoor EEPROM Malfunction  |                                 |
| ELOJ    | Communication malfunction between the indoor and outdoor units           |                                 |
| EHD3    | Indoor fan speed malfunction   |                                 |
| EC51    | Outdoor EEPROM malfunction   |                                 |
| EC52    | Condenser coil temperature sensor (T3) malfunction                       | Two digits – pause – two digits |
| EC53    | Outdoor ambient temperature sensor (T4) malfunction                      |                                 |
| EC54    | Outdoor unit exhaust temperature sensor error                            |                                 |
| EHLO    | Indoor Room Temperature Sensor T1 Error                                  |                                 |
| ЕНЕТ    | Indoor Evaporator Coil Temperature Sensor T2 Error                       |                                 |
| EHP5    | Air inlet temperature sensor error                                       |                                 |
| EC07    | Outdoor DC fan speed malfunction   |                                 |
| EHDb    | Indoor PCB and display board communication error                         |                                 |
| ELOC    | Refrigerant leakage detection  |                                 |
| EHOE    | Indoor water level warning error   |                                 |
| FL09    | New and old platform match malfunction                                   |                                 |
| PCDD    | Inverter module (IPM) protection   | Only valid when using RS485     |
| PCDl    | Over high voltage or over low voltage protection                         |                                 |
| PC02    | High temperature protection of compressor top/IPM temperature protection |                                 |
| PCD4    | Inverter compressor drive error  |                                 |
| PCD3    | Low pressure protection  |                                 |
| PCOL    | Low temperature protection of outdoor unit                               |                                 |
|         | Indoor units mode conflict   |                                 |

NOTE: If the LED display shows DF (Defrost) or FC (Forced Cooling), these are operational codes and, not fault or protection.

#### **Error Codes and Display**

| DISPLAY | ERROR INFORMATION  |
|---------|--|
| EHOO    | Indoor EEPROM Malfunction  |
| ELOl    | Communication malfunction between the indoor and outdoor units           |
| EHD3    | Indoor fan speed malfunction   |
| EC51    | Outdoor EEPROM malfunction   |
| EC52    | Condenser coil temperature sensor (T3) malfunction                       |
| EC53    | Outdoor ambient temperature sensor (T4) malfunction                      |
| EC54    | Outdoor unit exhaust temperature sensor error                            |
| EHLO    | Indoor Room Temperature Sensor T1 Error                                  |
| ЕНЕЈ    | Indoor Evaporator Coil Temperature Sensor T2 Error                       |
| EHP5    | Air inlet temperature sensor error                                       |
| ECD7    | Outdoor DC fan speed malfunction   |
| EHDb    | Indoor PCB and display board communication error                         |
| ELOC    | Refrigerant leakage detection  |
| EHOE    | Indoor water level warning error   |
| FL09    | New and old platform match malfunction                                   |
| PCDD    | Inverter module (IPM) protection   |
| PCDl    | Over high voltage or over low voltage protection                         |
| PC02    | High temperature protection of compressor top/IPM temperature protection |
| PCD4    | Inverter compressor drive error  |
| PCD3    | Low pressure protection  |
| PCOL    | Low temperature protection of outdoor unit                               |
|         | Indoor units mode conflict   |

NOTE: If the LED display shows DF (Defrost) or FC (Forced Cooling), these are operational codes and, not fault or protection.

#### **Error Codes and Display**

| DISPLAY         |  | ERROR INFORMATION                      |              |             |            |          |         |        |       |  |
|-----------------|--|--|--------------|-------------|------------|----------|---------|--------|-------|--|
| EHOD            | Indoor EEPROM Malfunction                  |  |              |             |            |          |         |        |       |  |
| ELDI            | Communication malfunction between the in   | door and outdoor units                 |              |             |            |          |         |        |       |  |
| EHD3            | Indoor fan speed malfunction               |  |              |             |            |          |         |        |       |  |
| EC51            | Outdoor EEPROM malfunction                 |  |              |             |            |          |         |        |       |  |
| EC52            | Condenser coil temperature sensor (T3) ma  | alfunction                             |              |             |            |          |         |        |       |  |
| EC53            | Outdoor ambient temperature sensor (T4) r  | nalfunction                            |              |             |            |          |         |        |       |  |
| EC54            | Outdoor unit exhaust temperature sensor e  | rror                                   |              |             |            |          |         |        |       |  |
| EHLD            | Indoor Room Temperature Sensor T1 Error    | 1                                      |              |             |            |          |         |        |       |  |
| ЕНЬЪ            | Indoor Evaporator Coil Temperature Sense   |  |              |             |            |          |         |        |       |  |
| EHP5            | Air inlet temperature sensor error         | <b>Ouick Maintenance by Erro</b>       | r Code       |             |            |          |         |        |       |  |
| ECD7            | Outdoor DC fan speed malfunction           | Review Tables 8 - 11 for common faulty | y parts asso | ciated with | each error | code.    |         |        |       |  |
| EHOD            | Indoor PCB and display board communica     |  | •            |             |            |          |         |        |       |  |
| ELOC            | Refrigerant leakage detection              |  | Tab          | le 8 — Q    | uick Mai   | ntenance | by Erro | r Code |       |  |
| EHOE            | Indoor water level warning error           |  |              |             |            |          |         |        |       |  |
| FL09            | New and old platform match malfunction     | PART REQUIRING REPLACEMENT             | EH 00        | EL 01       | EH 03      | EH 60    | EH 61   | EH 62  | EH 65 |  |
| PCDD            | Inverter module (IPM) protection           | Indoor PCB                             | N            | N           | N          | N        | N       | N      | N     |  |
| PCDl            | Over high voltage or over low voltage prot | Outdoor PCR                            |              |             |            |          |         |        |       |  |
| PC02            | High temperature protection of compresso   |  | X            | N           | X          | X        | X       | X      | X     |  |
| PC04            | Inverter compressor drive error            | Indoor fan motor                       | X            | X           | V          | x        | X       | X      | X     |  |
| PCD3            | Low pressure protection                    | T1 sensor                              | X            | X           | X          | V        | X       | X      | x     |  |
| PCOL            | Low temperature protection of outdoor uni  | T2 Sensor                              | x            | x           | x          | x        | V       | x      | x     |  |
|                 | Indoor units mode conflict                 | T2B Sensor                             | x            | x           | x          | x        | x       | V      | x     |  |
| NOTE: If the LE | D display shows DF (Defrost) or FC (Forc   | T2A Sensor                             | x            | x           | x          | x        | x       | x      | V     |  |
|                 | 00 460 <u>6</u> 460 160                    | T3 Sensor                              | x            | x           | x          | x        | x       | x      | x     |  |
|                 |  | T4 Sensor                              | x            | x           | x          | x        | x       | x      | x     |  |
|                 |  | Reactor                                | x            | V           | x          | x        | x       | x      | x     |  |
|                 |  | Compressor                             | x            | x           | x          | x        | x       | x      | x     |  |
|                 |  | 2                                      |              | 12          |            |          |         |        | 1     |  |

EL OC

V

X

X

X

X

X

X

X

X

X

X

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X

X

x

x

EC 53

X  $\checkmark$ 

X

X

X

X

X

X

V

X

x

#### System Components Thermistor

A thermistor is a type of resistor. As the temperature changes; the resistance will change. As the resistance changes; the voltage drop across the thermistor changes.



#### **System Components**

Thermistor Testing Voltage drop

A thermistor is a type of resistor.

As the temperature changes; the resistance will change. As the resistance changes; the voltage drop across the

thermistor changes.



| TEMP<br>(F) | VOLTAGE<br>DROP (V) | RESISTANCE<br>K(Ohms) |
|-------------|---------------------|-----------------------|
| 61          | 2.994               | 14,925                |
| 62          | 2.963               | 14,549                |
| 63          | 2.932               | 14,180                |
| 64          | 2.901               | 13,824                |
| 65          | 2.870               | 13,478                |
| 66          | 2.839               | 13,139                |
| 67          | 2.808               | 12,814                |
| 68          | 2.777               | 12,493                |
| 69          | 2.746               | 12,187                |
| 70          | 2.715               | 11,884                |
| 71          | 2.684               | 11,593                |
| 72          | 2.653               | 11,308                |
| 73          | 2.622               | 11,031                |
| 74          | 2.592               | 10,764                |
| 75          | 2.561               | 10,501                |



#### System Components Thermistor Testing







#### APPENDICES

#### Appendix 1

| °C  | °F | КОНМ    | °C | °F  | конм    | °C | °F  | конм    | °C  | ° F | КОНМ    |
|-----|----|---------|----|-----|---------|----|-----|---------|-----|-----|---------|
| -20 | -4 | 115.266 | 20 | 68  | 12.6431 | 60 | 140 | 2.35774 | 100 | 212 | 0.62973 |
| -19 | -2 | 108.146 | 21 | 70  | 12.0561 | 61 | 142 | 2.27249 | 101 | 214 | 0.61148 |
| -18 | 0  | 101.517 | 22 | 72  | 11.5    | 62 | 144 | 2.19073 | 102 | 216 | 0.59386 |
| -17 | 1  | 96.3423 | 23 | 73  | 10.9731 | 63 | 145 | 2.11241 | 103 | 217 | 0.57683 |
| -16 | 3  | 89.5865 | 24 | 75  | 10.4736 | 64 | 147 | 2.03732 | 104 | 219 | 0.56038 |
| -15 | 5  | 84.219  | 25 | 77  | 10      | 65 | 149 | 1.96532 | 105 | 221 | 0.54448 |
| -14 | 7  | 79.311  | 26 | 79  | 9.55074 | 66 | 151 | 1.89627 | 106 | 223 | 0.52912 |
| -13 | 9  | 74.536  | 27 | 81  | 9.12445 | 67 | 153 | 1.83003 | 107 | 225 | 0.51426 |
| -12 | 10 | 70.1698 | 28 | 82  | 8.71983 | 68 | 154 | 1.76647 | 108 | 226 | 0.49989 |
| -11 | 12 | 66.0898 | 29 | 84  | 8.33566 | 69 | 156 | 1.70547 | 109 | 228 | 0.486   |
| -10 | 14 | 62.2756 | 30 | 86  | 7.97078 | 70 | 158 | 1.64691 | 110 | 230 | 0.47256 |
| -9  | 16 | 58.7079 | 31 | 88  | 7.62411 | 71 | 160 | 1.59068 | 111 | 232 | 0.45957 |
| -8  | 18 | 56.3694 | 32 | 90  | 7.29464 | 72 | 162 | 1.53668 | 112 | 234 | 0.44699 |
| -7  | 19 | 52.2438 | 33 | 91  | 6.98142 | 73 | 163 | 1.48481 | 113 | 235 | 0.43482 |
| -6  | 21 | 49.3161 | 34 | 93  | 6.68355 | 74 | 165 | 1.43498 | 114 | 237 | 0.42304 |
| -5  | 23 | 46.5725 | 35 | 95  | 6.40021 | 75 | 167 | 1.38703 | 115 | 239 | 0.41164 |
| -4  | 25 | 44      | 36 | 97  | 6.13059 | 76 | 169 | 1.34105 | 116 | 241 | 0.4006  |
| -3  | 27 | 41.5878 | 37 | 99  | 5.87359 | 77 | 171 | 1.29078 | 117 | 243 | 0.38991 |
| -2  | 28 | 39.8239 | 38 | 100 | 5.62961 | 78 | 172 | 1.25423 | 118 | 244 | 0.37956 |
| -1  | 30 | 37.1988 | 39 | 102 | 5.39689 | 79 | 174 | 1.2133  | 119 | 246 | 0.36954 |
| 0   | 32 | 35.2024 | 40 | 104 | 5.17519 | 80 | 176 | 1.17393 | 120 | 248 | 0.35982 |
| 1   | 34 | 33.3269 | 41 | 106 | 4.96392 | 81 | 178 | 1.13604 | 121 | 250 | 0.35042 |
| 2   | 36 | 31.5635 | 42 | 108 | 4.76253 | 82 | 180 | 1.09958 | 122 | 252 | 0.3413  |
| 3   | 37 | 29.9058 | 43 | 109 | 4.5705  | 83 | 181 | 1.06448 | 123 | 253 | 0.33246 |
| 4   | 39 | 28.3459 | 44 | 111 | 4.38736 | 84 | 183 | 1.03069 | 124 | 255 | 0.3239  |
| 5   | 41 | 26.8778 | 45 | 113 | 4.21263 | 85 | 185 | 0.99815 | 125 | 257 | 0.31559 |
| 6   | 43 | 25 4054 | 46 | 115 | 4 04580 | 86 | 197 | 0.06681 | 126 | 250 | 0 20754 |

#### Table 14 — Temperature Sensor Resistance Value Table for T1, T2, T3, T4 (°C--K) T2a, T2b



#### **Error Codes and Display**

|             | DISPLAY          |  | ERROR INFORMATION                     |              |             |            |          |          |        |          |          |          |       |
|-------------|------------------|--|---------------------------------------|--------------|-------------|------------|----------|----------|--------|----------|----------|----------|-------|
|             | EHDO             | Indoor EEPROM Malfunction              |                                       |              |             |            |          |          |        |          |          |          |       |
|             | ELOl             | Communication malfunction between t    | he indoor and outdoor units           |              |             |            |          |          |        |          |          |          |       |
|             | EHD3             | Indoor fan speed malfunction           |                                       |              |             |            |          |          |        |          |          |          |       |
|             | EC51             | Outdoor EEPROM malfunction             |                                       |              |             |            |          |          |        |          |          |          |       |
|             | EC52             | Condenser coil temperature sensor (T   | 3) malfunction                        |              |             |            |          |          |        |          |          |          |       |
|             | EC53             | Outdoor ambient temperature sensor (   | T4) malfunction                       |              |             |            |          |          |        |          |          |          |       |
|             | EC54             | Outdoor unit exhaust temperature sense | sor error                             |              |             |            |          |          |        |          |          |          |       |
|             | EHLO             | Indoor Room Temperature Sensor T       | -                                     |              |             |            |          |          |        |          |          |          |       |
|             | ЕНЕЈ             | Indoor Evaporator Coil Temperature     |                                       |              |             |            |          |          |        |          |          |          |       |
|             | EHP5             | Air inlet temperature sensor error     | Review Tables 8 - 11 for common fault | y parts asso | ciated with | each error | code.    |          |        |          |          |          |       |
|             | ECO7             | Outdoor DC fan speed malfunction       |                                       |              |             |            |          |          |        |          |          |          |       |
|             | EHOD             | Indoor PCB and display board comm      |                                       | Tab          | le 8 — Q    | uick Mai   | ntenance | by Erro  | r Code |          |          |          |       |
|             | ELOC             | Refrigerant leakage detection          |                                       |              |             |            |          | ERROR    | CODE   |          |          | _        |       |
|             | EHOE             | Indoor water level warning error       | PART REQUIRING REPLACEMENT            | EH 00        | EL 01       | EH 03      | EH 60    | EH 61    | EH 62  | EH 65    | EL OC    | EH OE    | EC 53 |
|             | FL09             | New and old platform match malfunc     | Indoor PCB                            | V            | V           | V          | V        | V        | 1      | 1        | V        | V        | x     |
|             | PCDD             | Inverter module (IPM) protection       | Outdoor PCB                           | , v          | 1           | ~          | v        | v        | ,<br>v | ,<br>v   | ,<br>v   | v        | 1     |
|             | PCD1             | Over high voltage or over low voltage  | Indeer for mater                      | ^            | V           | ^          | ^        | <u>^</u> | ^      | <u>^</u> | <u>^</u> | <u>^</u> | V     |
|             | PC02             | High temperature protection of comp    | Indoor fan motor                      | X            | X           | N          | X        | X        | X      | X        | X        | X        | X     |
|             | PC04             | Inverter compressor drive error        | T1 sensor                             | X            | X           | X          | V        | x        | X      | X        | X        | X        | X     |
|             | PCD3             | Low pressure protection                | T2 Sensor                             | x            | x           | x          | x        | V        | x      | x        | x        | x        | X     |
|             | PCOL             | Low temperature protection of outdo    | T2B Sensor                            | x            | x           | x          | x        | x        | 1      | x        | x        | x        | x     |
|             |                  | Indoor units mode conflict             | T2A Sensor                            | x            | x           | x          | x        | x        | x      | V        | x        | x        | x     |
|             | NOTE: If the LED | display shows DF (Defrost) or FC       | T3 Sensor                             | x            | x           | x          | x        | x        | x      | x        | x        | x        | x     |
|             |                  |  | T4 Sensor                             | x            | x           | x          | x        | x        | x      | x        | x        | x        | V     |
|             |                  |  | Reactor                               | x            | V           | x          | x        | x        | x      | x        | x        | x        | x     |
| <b>IC</b> i |                  |  | Compressor                            | x            | x           | x          | x        | x        | x      | x        | x        | x        | x     |
|             |                  |  | Additional refrigerant                | x            | x           | x          | x        | x        | x      | x        | V        | x        | x     |
|             |                  |  |                                       |              | 1           | 1          |          | 1        |        | 1        | 1        | 1        |       |

#### Index:

1. Indoor DC Fan Motor (control chip is on PCB)

Power on the unit and when the unit is in the STANDBY mode, measure the pin1&pin2 voltage of CN15, and pin3 of CN34 in the fan motor connector. If the voltage value is not in the range shown in Table 12, the PCB has an issue and needs to be replaced.



#### Table 12 - CN34

| NO. | COLOR  | SIGNAL | VOLTAGE |
|-----|--------|--------|---------|
| 1   | /      | 1      |         |
| 2   | Black  | GND    |         |
| 3   | Orange | PWM    | 5-12VDC |
| 4   | Blue   | FG     | 0-12DVC |

#### Table 13 — CN15

| NO. | COLOR        | SIGNAL | VOLTAGE    |
|-----|--------------|--------|------------|
| 1   | Yellow       |        | 208/230VAC |
| 2   | Black        |        | 208/230VAC |
| 3   | Yellow-Green | GND    |            |



#### **Functional Display and Inputs**

| Mode                           | Priority | G | Y1 | Y/Y2 | в | W | W1 | W21 | E/AUX | DH | Display |  |
|--------------------------------|----------|---|----|------|---|---|----|-----|-------|----|---------|--|
| Shut Down                      | 1        | 0 | 0  | 0    | 0 | 0 | 0  | 0   | 0     | *  | 00      |  |
| Fan                            | -        | 1 | 0  | 0    | 0 | 0 | 0  | 0   | 0     | 1  | 01      |  |
| Fan                            |          | 1 | 0  | 0    | 0 | 0 | 0  | 0   | 0     | 0  | 01      |  |
| Cooling                        |          | * | 1  | 0    | 0 | 0 | 0  | 0   | 0     | 1  | 02      |  |
| Cooling2                       |          | * | *  | 1    | 0 | 0 | 0  | 0   | 0     | 1  | 03      |  |
| Dehumidification 1             | 0        | * | 1  | 0    | 0 | 0 | 0  | 0   | 0     | 0  | 04      |  |
| Dehumidification 2             |          | * | *  | 1    | 0 | 0 | 0  | 0   | 0     | 0  | 05      |  |
| Heating 1                      |          | * | 1  | 0    | 1 | 0 | 0  | 0   | 0     | 1  | 06      |  |
| Heating 2                      | 5        | * | *  | 1    | 1 | 0 | 0  | 0   | 0     | 1  | 07      |  |
| Heating 2                      |          | * | *  | *    | * | 1 | 0  | 0   | 0     | 1  | 07      |  |
| Electric Heating 1             |          | * | 0  | 0    | 0 | 0 | 1  | 0   | 0     | *  |         |  |
| Electric Heating 1             | 3        | * | 0  | 0    | 0 | 0 | 0  | 1   | 0     | *  | °       |  |
| Electric Heating 2             |          | * | 0  | 0    | 0 | 0 | 1  | 1   | 0     | *  | 9       |  |
| Heating 1 + Electric Heating 1 | 19.      | * | 1  | 0    | 1 | 0 | 1  | 0   | 0     | 1  |         |  |
| Heating 1 + Electric Heating 1 |          | * | 1  | 0    | 1 | 0 | 0  | 1   | 0     | 1  |         |  |
| Heating 2 + Electric Heating 1 |          | * | *  | 1    | 1 | 0 | 1  | 0   | 0     | 1  | 10      |  |
| Heating 2 + Electric Heating 1 | 1 [      | * | *  | *    | * | 1 | 1  | 0   | 0     | 1  | 10      |  |
| Heating 2 + Electric Heating 1 | 4        | * | *  | 1    | 1 | 0 | 0  | 1   | 0     | 1  |         |  |
| Heating 2 + Electric Heating 1 | 1 [      | * | *  | *    | * | 1 | 0  | 1   | 0     | 1  |         |  |
| Heating 1 + Electric Heating 2 |          | * | 1  | 0    | 1 | 0 | 1  | 1   | 0     | 1  |         |  |
| Heating 2 + Electric Heating 2 |          | * | *  | 1    | 1 | 0 | 1  | 1   | 0     | 1  | 11      |  |
| Heating 2 + Electric Heating 2 |          | * | *  | *    | * | 1 | 1  | 1   | 0     | 1  |         |  |
| Emergency Heating              | 1        | * | *  | *    | * | * | *  | *   | 1     | *  | 12      |  |
| Heating Zone Control           |          | * | 1  | 0    | 1 | 0 | *  | *   | 0     | 0  |         |  |
| Heating Zone Control           | 2        | * | *  | 1    | 1 | 0 | *  | *   | 0     | 0  | 13      |  |
| Heating Zone Control           |          | * | *  | *    | * | 1 | *  | *   | 0     | 0  |         |  |



1: Signal

0: No Signal

#### **Indoor Connections**

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#### Table 16 — Indoor Unit Connector

| Connector | Purpose                         |  |  |  |
|-----------|---------------------------------|--|--|--|
| R         | 24V                             |  |  |  |
| С         | COM                             |  |  |  |
| G         | FAN                             |  |  |  |
| Y         | First stage cooling             |  |  |  |
| Y Y2      | Second stage cooling            |  |  |  |
| В         | Heating (Four-way valve)        |  |  |  |
| W         | Heating operation               |  |  |  |
| W1        | Electric Heating Operation 1    |  |  |  |
| W2        | Electric Heating Operation 2    |  |  |  |
| E/AUX     | Emergency Heat / Auxiliary Heat |  |  |  |
| DH        | Dehumidification                |  |  |  |
| L         | Error Signal                    |  |  |  |









SW





| Dial Code | Control Scenario   | Function                                     | ON                 | OFF   |
|-----------|--|--|--------------------|---|
| SW1-1*    | OFF for 2 ON for 1 and 3<br>Please note: SW 1-4<br>needs to be ON as well<br>for Scenario 3        | Control Function                             | 24 V Communication | [Default] Auto Detect or RS485 S1-S2<br>Communication |
| SW1-2     | 1,2  | Anti-cold blow protection option             | NO                 | [Default] YES   |
| SW1-3     | 1,2,3  | Single cooling / heating and cooling options | Cooling            | [Default] Cooling & Heating                           |
| SW1-4*    | OFF for 1 and 2 ON for 3<br>Please note: only active<br>for scenario 3 when<br>used with SW 1-1 ON | Control Function                             | Scenario 3         | [Default] Auto Detect or Scenario 1                   |

#### Table 11 — Dip Switch Definitions

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# Scenario 1 - 24V Thermostat Image: Construction </

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| Dial Code           | Control Scenario                             | Function  | ON  | OFF  |  |
|---------------------|--|---|---|--|--|
|                     | OFF for 2 ON for 1 and 3                     |   |   | 5  |  |
| SW1-1*              | Please note: SW 1-4<br>needs to be ON as we  | Control Function  | 24 V Communication  | [Default] Auto Detect or RS485 S1-S2<br>Communication  |  |
|                     | for Scenario 3                               |   |   |  |  |
| SW1-2               | 1,2  | Anti-cold blow protection option  | NO  | [Default] YES  |  |
| SW1-3               | 1.2.3  | Single cooling / heating and cooling<br>options   | Cooling   | [Default] Cooling & Heating  |  |
|                     | OFF for 1 and 2 ON for 3                     |   |   |  |  |
| SW1-4*              | Please note: only active for scenario 3 when | Control Function  | Scenario 3  | [Default] Auto Detect or Scenario 1  |  |
|                     | used with SW 1-1 ON                          |   |   |  |  |
| SW2-1               | 1  | Compressor Running Compensation<br>(Demand working with heat pump+<br>Electric heat)  | Compressor slower speed   | [Default] Faster Compressor  |  |
| SW2-1               | 2  | Temperature differential to activate first<br>stage auxiliary heat (the GAP of T1<br>and Ts) Wire controller demand with<br>heat pump + Electric heat working<br>together   | 2°F   | [Default] 4°F  |  |
| SW2-2               | 2  | Electric heat on delay  | YES   | [Default] NO   |  |
| SW2-3               | 2  | Electric auxiliary heating delay to start time  | 30 minutes  | [Default] 15 minutes   |  |
| SW2-4               | 2  | Compressor/Auxiliary heat outdoor<br>ambient lockout  | The compressor will not operate if the<br>outdoor temperature is lower than the<br>temperature represented by S3  | [Default] The heater will not operate if the<br>outdoor temperature is greater than the<br>temperature represented by S3 |  |
| Rotary<br>Switch S3 | 2  | Set outdoor temperature Limitation (for auxiliary heating or compressor)  | 0 means that the temperature<br>protection is not turned on, the dial<br>range is 1 through F, 1 equals -4°F<br>and it increased up to 46°F   |  |  |
| SW3-1               | 01.5   | Maximum continuous runtime allowed<br>before system automatically stages up<br>capacity to satisfy set point. This adds<br>1 to 5°F to the user set point in the<br>calculated control point to increase<br>capacity and satisfy user set point | 30 minutes  | [Default] 90 minutes   |  |
| SW3-2               | 1  | Cooling and heating Y/Y2 compressor<br>speed adjustment.  | Compressor slower speed   | [Default] Faster Compressor  |  |
| SW3-3               | 1  | Compressor Running (demand<br>working with heat pump+ Electric heat)  | Compressor slower speed   | [Default] Faster Compressor  |  |
| SW3-3               | 2  | Temperature differential to activate<br>second stage auxiliary heating (the<br>GAP of T1 and Ts) Wire controller<br>demand with heat pump+ Electric heat<br>working together  | 4°F   | [Default] 6°F  |  |
| SW3-4               | 1,3  | Fan speed of the COOLING mode<br>when 24V thermostat is applied for.  | Turbo   | Off  |  |
| SW4                 | 1,2,3  | Electric heat nominal CFM adjustment  | Available settings are 000/001/010/<br>011. Each digit corresponds an<br>individual switch position. For<br>example [SW4-1 OFF, SW4-2 ON,<br>SW4-3 OFF] = 010. See table 11 for<br>the corresponding CFM adjustment |  |  |
| S4-1                | 1,3  | Default ON  | [Default] For single stage<br>supplemental heat, W1 and W2 are<br>connected   | For dual stage supplemental heat, W1 and W2 are controlled independently.  |  |
| S4-2                | 1,3  | DH function selection   | [Default] Dehumidification<br>control not available   | Dehumidification feature is enabled<br>through thermostat  |  |

Table 11 — Dip Switch Definitions

#### **Control Scenario**

#### Scenario 1 - 24V + RS485



Scenario 2 - RS485



Scenario 3 - 24V Thermostat







| Dial Code               | Control Scenario<br>OFF for 2 ON for 1 and 3<br>Please note: SW 1-4 | SW1-3:                               |  |                                     |                       |  |  |  |
|-------------------------|---|--------------------------------------|--|-------------------------------------|-----------------------|--|--|--|
| SW1-1<br>SW1-2<br>SW1-3 | needs to be ON as wel<br>for Scenario 3                             | ON: cool                             | ON: cooling only;<br>OFF: heating and cooling, Default |                                     |                       |  |  |  |
| Capacity                |   | External Static<br>Pressure<br>Range | 10KW   | SW4-1=OFF<br>SW4-2=OFF<br>SW4-3=OFF | Air Volume CFM<br>653 |  |  |  |
| 40MUAAQ18XA3            |   | 0 - 0 80 in wa                       | 10KW,<br>8KW   | SW4-1=OFF<br>SW4-2=OFF<br>SW4-3=ON  | 624                   |  |  |  |
|                         |   | 0 - 0.00 m. w.g.                     | 8KW  | SW4-1=OFF<br>SW4-2=ON               | 594                   |  |  |  |

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#### SW4: Air Flow Adjustment

Setting nominal electric heat air flow, switches 1-3. Default OFF Only switches 2-3 will be altered. **Installation Table 12** 

5KW

SW4-3=OFF SW4-1=OFF SW4-2=ON

SW4-3=ON

| SW4  | 1.2,3 | Electric heat nominal CFM adjustment | 011. Each digit corresponds an<br>individual switch position. For<br>example [SW4-1 OFF, SW4-2 ON,<br>SW4 -3 OFF] = 010. See table 11 for<br>the corresponding CFM adjustment |   |
|------|-------|--------------------------------------|---|---|
| S4-1 | 1,3   | Default ON                           | [Default] For single stage<br>supplemental heat, W1 and W2 are<br>connected   | For dual stage supplemental heat, W1 and W2 are controlled independently. |
| S4-2 | 1,3   | DH function selection                | [Default] Dehumidification<br>control not available   | Dehumidification feature is enabled<br>through thermostat                 |

SW1

2 3

#### **Control Scenario**

#### Scenario 1 - 24V + RS485



Scenario 2 - RS485



Scenario 3 - 24V Thermostat



| Table 11 — Dip Switch Definitions |  |                                      |                    |   |  |
|-----------------------------------|--|--------------------------------------|--------------------|---|--|
| Dial Code                         | Control Scenario   | Function                             | ON                 | OFF   |  |
| SW1-1*                            | OFF for 2 ON for 1 and 3<br>Please note: SW 1-4<br>need well<br>for Scenario 3 | Control Function                     | 24 V Communication | [Default] Auto Detect or RS485 S1-S2<br>Communication |  |
| SW1-2                             | 1,2  | Anti-cold blow protection option     | NO                 | [Default] YES   |  |
| SW1-3                             |  | Single cooling / heating and cooling | Cooling            | [Default] Cooling & Heating                           |  |

SW1-2: Anti-cold blow Heat Mode: Stops fan until coil warms up. ON: Allows fan to run, OFF: Stops the fan, Default

| SW2-3               | 2     | time  | 30 minutes   | [Default] 15 minutes   |
|---------------------|-------|---|--|--|
| SW2-4               | 2     | Compressor/Auxiliary heat outdoor<br>ambient lockout  | The compressor will not operate if the<br>outdoor temperature is lower than the<br>temperature represented by S3   | [Default] The heater will not operate if the<br>outdoor temperature is greater than the<br>temperature represented by S3 |
| Rotary<br>Switch S3 | 2     | Set outdoor temperature Limitation (for auxiliary heating or compressor)  | 0 means that the temperature<br>protection is not turned on, the dial<br>range is 1 through F, 1 equals -4°F<br>and it increased up to 46°F  |  |
| SW3-1               | 1     | Maximum continuous runtime allowed<br>before system automatically stages up<br>capacity to satisfy set point. This adds<br>1 to 5°F to the user set point in the<br>calculated control point to increase<br>capacity and satisfy user set point | 30 minutes   | [Default] 90 minutes   |
| SW3-2               | 1     | Cooling and heating Y/Y2 compressor<br>speed adjustment.  | Compressor slower speed  | [Default] Faster Compressor  |
| SW3-3               | 1     | Compressor Running (demand<br>working with heat pump+ Electric heat)  | Compressor slower speed  | [Default] Faster Compressor  |
| SW3-3               | 2     | Temperature differential to activate<br>second stage auxiliary heating (the<br>GAP of T1 and Ts) Wire controller<br>demand with heat pump+ Electric heat<br>working together  | 4°F  | [Default] 6°F  |
| SW3-4               | 1,3   | Fan speed of the COOLING mode<br>when 24V thermostat is applied for.  | Turbo  | Off  |
| SW4                 | 1,2,3 | Electric heat nominal CFM adjustment  | Available settings are 000/001/010/<br>011. Each digit corresponds an<br>individual switch position. For<br>example [SW4-1 OFF, SW4-2 ON,<br>SW4 -3 OFF] = 010. See table 11 for<br>the corresponding CFM adjustment |  |
| S4-1                | 1,3   | Default ON  | [Default] For single stage<br>supplemental heat, W1 and W2 are<br>connected  | For dual stage supplemental heat, W1 and W2 are controlled independently.  |
| S4-2                | 1,3   | DH function selection   | [Default] Dehumidification<br>control not available  | Dehumidification feature is enabled<br>through thermostat  |
|                     |       |   |  |  |
#### **Control Scenario**

Scenario 1 - 24V + RS485



Scenario 2 - RS485



Scenario 3 - 24V Thermostat



|         | SW1-1* | OFF for 2 ON for 1 and 3<br>Please note: SW 1-4<br>needs to be ON as well<br>for Scenario 3 | Control Function                             | 24 V Communication |
|---------|--------|---|--|--------------------|
|         | SW1-2  | 1,2   | Anti-cold blow protection option             | NO                 |
|         | SW1-3  | 1,2,3   | Single cooling / heating and cooling options | Cooling            |
| V3<br>N | SW3    | 8-4: Blow   | ver speed in                                 | cool mode,         |
|         |        | FURBO<br>High spo   | ed Default                                   |                    |
|         |        | nigii spe   | cu, Delault                                  |                    |

Dial Code Control Scenario

|       |   | together   |  |  |
|-------|---|--|--|--|
| SW2-2 | 2 | Electric heat on delay                               | YES  | [Default] NO   |
| SW2-3 | 2 | Electric auxiliary heating delay to start time       | 30 minutes   | [Default] 15 minutes   |
| SW2-4 | 2 | Compressor/Auxiliary heat outdoor<br>ambient lockout | The compressor will not operate if the<br>outdoor temperature is lower than the<br>temperature represented by S3 | [Default] The heater will not operate if the<br>outdoor temperature is greater than the<br>temperature represented by S3 |
|       |   |  | 0 means that the temperature   |  |

Table 11 — Dip Switch Definitions

Function

ON

#### **S4-1**:



SV

ON: W1 and W2 are connected. Default OFF: W1 and W2 are controlled independently.

vorking with heat pump+ Electric heat)

DH

W1 W2

R

OFF

[Default] Auto Detect or RS485 S1-S2

Communication

[Default] Cooling & Heating

[Default] YES

#### S4-2:

**ON: Dehumidification control not available.** R and DH are connected, Default **OFF:** Dehumidification feature is enabled.

| 54-1         | 1,3 | Default ON            | connected   | W2 are controlled independently.                          |    |
|--------------|-----|-----------------------|---|---|----|
| <b>S4-</b> 2 | 1,3 | DH function selection | [Default] Dehumidification<br>control not available | Dehumidification feature is enabled<br>through thermostat | 73 |

#### **Control Scenario**

#### Scenario 1 - 24V + RS485



#### Scenario 2 - RS485



#### Scenario 3 - 24V Thermostat



| Dial Code           | Control Sconario  | Eurostion   | ON  | OFF  |
|---------------------|---|---|---|--|
|                     | OFE for 2 ON for 1 and 2  | Function  | UN  | OFF  |
| SW1-1*              | Please note: SW 1-4<br>needs to be ON as well<br>for Scenario 3                                     | Control Function  | 24 V Communication  | [Default] Auto Detect or RS485 S1-S2<br>Communication  |
| SW1-2               | 1,2   | Anti-cold blow protection option  | NO  | [Default] YES  |
| SW1-3               | 1,2,3   | Single cooling / heating and cooling<br>options   | Cooling   | [Default] Cooling & Heating  |
| SW1-4*              | OFF for 1 and 2 ON for 3<br>Please note: only active<br>for scenario 3 when<br>used with 200 4-1 ON | Control Function  | Scenario 3  | [Default] Auto Detect or Scenario 1  |
| SW2-1               |   | Compressor Running Compensation<br>(Demand working with heat pump+<br>Electric heat)  | Compressor slower speed   | [Default] Faster Compressor  |
| SW2-1               | 2   | Temperature differential to activate first<br>stage auxiliary heat (the GAP of T1<br>and Ts) Wire controller demand with<br>heat pump + Electric heat working<br>together   | 2°F   | [Default] 4°F  |
| SW2-2               | 2   | Electric heat on delay  | YES   | [Default] NO   |
| SW2-3               | 2   | Electric auxiliary heating delay to start time  | 30 minutes  | [Default] 15 minutes   |
| SW2-4               | 2   | Compressor/Auxiliary heat outdoor<br>ambient lockout  | The compressor will not operate if the<br>outdoor temperature is lower than the<br>temperature represented by S3  | [Default] The heater will not operate if the<br>outdoor temperature is greater than the<br>temperature represented by S3 |
| Rotary<br>Switch S3 | 2   | Set outdoor temperature Limitation (for auxiliary heating or compressor)  | 0 means that the temperature<br>protection is not turned on, the dial<br>range is 1 through F, 1 equals -4°F<br>and it increased up to 46°F   |  |
| SW3-1               | 1   | Maximum continuous runtime allowed<br>before system automatically stages up<br>capacity to satisfy set point. This adds<br>1 to 5°F to the user set point in the<br>calculated control point to increase<br>capacity and satisfy user set point | 30 minutes  | [Default] 90 minutes   |
| SW3-2               | 1   | Cooling and heating Y/Y2 compressor<br>speed adjustment.  | Compressor slower speed   | [Default] Faster Compressor  |
| SW3-3               | 1   | Compressor Running (demand<br>working with heat pump+ Electric heat)  | Compressor slower speed   | [Default] Faster Compressor  |
| SW3-3               | 2   | Temperature differential to activate<br>second stage auxiliary heating (the<br>GAP of T1 and Ts) Wire controller<br>demand with heat pump+ Electric heat<br>working together  | 4°F   | [Default] 6°F  |
| SW3-4               | 1,3   | Fan speed of the COOLING mode<br>when 24V thermostat is applied for.  | Turbo   | Off  |
| SW4                 | 1,2,3   | Electric heat nominal CFM adjustment  | Available settings are 000/001/010/<br>011. Each digit corresponds an<br>individual switch position. For<br>example [SW4-1 OFF, SW4-2 ON,<br>SW4-3 OFF, = 010. See table 11 for<br>the corresponding CFM adjustment |  |
| S4-1                | 1,3   | Default ON  | [Default] For single stage<br>supplemental heat, W1 and W2 are<br>connected   | For dual stage supplemental heat, W1 and W2 are controlled independently.  |
| S4-2                | 1,3   | DH function selection   | [Default] Dehumidification  | Dehumidification feature is enabled<br>through thermostat  |

#### **Control Scenario**

Scenario 1 - 24V + RS485





SW2-1: Controls compressor speed when heat pump and W1 are energized simultaneously. ON: Slower compressor speed, (energy conservation) OFF: Faster compressor speed, Default

| SW2-1               |       | (Demand working with heat pump+<br>Electric heat)   | Compressor slower speed  | [Default] Faster Compressor  |
|---------------------|-------|---|--|--|
| SW2-1               | 2     | Temperature differential to activate first<br>stage auxiliary heat (the GAP of T1<br>and Ts) Wire controller demand with<br>heat pump + Electric heat working<br>together   | 2°F  | [Default] 4°F  |
| SW2-2               | 2     | Electric heat on delay  | YES  | [Default] NO   |
| SW2-3               | 2     | Electric auxiliary heating delay to start<br>time   | 30 minutes   | [Default] 15 minutes   |
| SW2-4               | 2     | Compressor/Auxiliary heat outdoor<br>ambient lockout  | The compressor will not operate if the<br>outdoor temperature is lower than the<br>temperature represented by S3   | [Default] The heater will not operate if the<br>outdoor temperature is greater than the<br>temperature represented by S3 |
| Rotary<br>Switch S3 | 2     | Set outdoor temperature Limitation (for auxiliary heating or compressor)  | 0 means that the temperature<br>protection is not turned on, the dial<br>range is 1 through F, 1 equals -4°F<br>and it increased up to 46°F  |  |
| SW3-1               | 1     | Maximum continuous runtime allowed<br>before system automatically stages up<br>capacity to satisfy set point. This adds<br>1 to 5°F to the user set point in the<br>calculated control point to increase<br>capacity and satisfy user set point | 30 minutes   | [Default] 90 minutes   |
| SW3-2               | 1     | Cooling and heating Y/Y2 compressor<br>speed adjustment.  | Compressor slower speed  | [Default] Faster Compressor  |
| SW3-3               | 1     | Compressor Running (demand<br>working with heat pump+ Electric heat)  | Compressor slower speed  | [Default] Faster Compressor  |
| SW3-3               | 2     | Temperature differential to activate<br>second stage auxiliary heating (the<br>GAP of T1 and Ts) Wire controller<br>demand with heat pump+ Electric heat<br>working together  | 4°F  | [Default] 6°F  |
| SW3-4               | 1,3   | Fan speed of the COOLING mode<br>when 24V thermostat is applied for.  | Turbo  | Off •  |
| SW4                 | 1,2,3 | Electric heat nominal CFM adjustment  | Available settings are 000/001/010/<br>011. Each digit corresponds an<br>individual switch position. For<br>example [SW4-1 OFF, SW4-2 ON,<br>SW4 -3 OFF] = 010. See table 11 for<br>the corresponding CFM adjustment |  |
| S4-1                | 1,3   | Default ON  | [Default] For single stage<br>supplemental heat, W1 and W2 are<br>connected  | For dual stage supplemental heat, W1 and W2 are controlled independently.  |
| <b>S4-</b> 2        | 1,3   | DH function selection   | [Default] Dehumidification<br>control not available  | Dehumidification feature is enabled<br>through thermostat  |



#### **Control Scenario**

Scenario 1 - 24V + RS485





SW3-1: Maximum continuous runtime allowed before system stages up to satisfy demand. ON: 30 minutes.

Compressor slower speed

OFF: 90 minutes, Default.

Demand working with heat nump+

Electric heat)

[Default] Faster Compresso

10

SW3-2: Cooling/Heating compressor speed ON: Slower compressor speed, (energy conservation). OFF: Faster compressor speed, Default.

| Rotary<br>Switch S3 | 2 | Set outdoor temperature Limitation (for auxiliary heating or compressor)  | protection is not turned on, the dial<br>range is 1 through F, 1 equals -4°F<br>and it increased up to 46°F |                             |
|---------------------|---|---|---|-----------------------------|
| SW3-1               | 1 | Maximum continuous runtime allowed<br>before system automatically stages up<br>capacity to satisfy set point. This adds<br>1 to 5°F to the user set point in the<br>calculated control point to increase<br>capacity and satisfy user set point | 30 minutes  | [Default] 90 minutes        |
| SW3-2               | 1 | Cooling and heating Y/Y2 compressor<br>speed adjustment.  | Compressor slower speed   | [Default] Faster Compressor |
| SW3-3               | 1 | Compressor Running (demand<br>working with heat pump+ Electric heat)  | Compressor slower speed   | [Default] Faster Compressor |
|                     |   | Temperature differential to activate  |   | 2                           |

SW3-3: Control compressor speed when heat pump and W2 are energized simultaneously. ON: Slower compressor speed, (energy conservation) OFF: Faster compressor speed, Default.

S4-2 1.3 DH function selection [Default] Dehumidification control not available through thermostat



SW2

ON

2 3

#### **Control Scenario**

#### Scenario 1 - 24V + RS485



Scenario 2 - RS485



Scenario 3 - 24V Thermostat



SW2-1: Temperature differential, (Ts - T1), for first stage auxiliary heating, (HP + aux heat). ON:  $2^{\circ}$ F.

OFF: 4<sup>o</sup>F, Default.

| SW2-1               |    | 1 | (Demand working with heat pump+<br>Electric heat)   | Compressor slower speed  | [Default] Faster Compressor  |
|---------------------|----|---|---|--|--|
| SW2-1               |    | 2 | Temperature differential to activate first<br>stage auxiliary heat (the GAP of T1<br>and Ts) Wire controller demand with<br>heat pump + Electric heat working<br>together | 2°F  | [Default] 4°F  |
| SW2-2               | Π. | 2 | Electric heat on delay  | YES  | [Default] NO   |
| SW2-3               |    | 2 | Electric auxiliary heating delay to start time  | 30 minutes   | [Default] 15 minutes   |
| SW2-4               |    | 2 | Compressor/Auxiliary heat outdoor<br>ambient lockout  | The compressor will not operate if the<br>outdoor temperature is lower than the<br>temperature represented by S3 | [Default] The heater will not operate if the<br>outdoor temperature is greater than the<br>temperature represented by S3 |
| Rotary<br>Switch S3 | Ν  | 2 | Set outdoor temperature Limitation (for auxiliary heating or compressor)  | 0 means that the temperature<br>protection is not turned on, the dial<br>range is 1 through F, 1 equals -4°F     |  |

SW2-2: Electric heat on delay

ON: Yes.

**OFF: No, Default.** 

SW2-3: Electric heat delay with SW2-2 ON: 30 minutes.

#### OFF: 15 minutes, Default.

|      |     |                       | the corresponding CFM adjustment  |   |
|------|-----|-----------------------|---|---|
| S4-1 | 1,3 | Default ON            | [Default] For single stage<br>supplemental heat, W1 and W2 are<br>connected | For dual stage supplemental heat, W1 and W2 are controlled independently. |
| S4-2 | 1,3 | DH function selection | [Default] Dehumidification<br>control not available                         | Dehumidification feature is enabled<br>through thermostat                 |

Dial Code Control Scenario

#### **Control Scenario**

#### SW2-4: Outdoor temperature ambient lockout. ON: Compressor lockout below temperature set on S3. OFF: Electric heat lockout above temp on S3, Default.

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Table 11 — Dip Switch Definitions



#### **Control Scenario**

Scenario 2 - RS485



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| S   | W3 |          |
|-----|----|----------|
|     |    |          |
| 1 2 | 3  | 4        |
|     |    | <u> </u> |
|     |    |          |

| Table 11 — Dip Switch Definitions |  |   |                         |   |  |
|-----------------------------------|--|---|-------------------------|---|--|
| Dial Code                         | Control Scenario   | Function  | ON                      | OFF   |  |
| SW1-1*                            | OFF for 2 ON for 1 and 3<br>Please note: SW 1-4<br>needs to be ON as well<br>for Scenario 3        | Control Function  | 24 V Communication      | [Default] Auto Detect or RS485 S1-S2<br>Communication |  |
| SW1-2                             | 1,2  | Anti-cold blow protection option  | NO                      | [Default] YES   |  |
| SW1-3                             | 1,2,3  | Single cooling / heating and cooling<br>options   | Cooling                 | [Default] Cooling & Heating                           |  |
| SW1-4*                            | OFF for 1 and 2 ON for 3<br>Please note: only active<br>for scenario 3 when<br>used with SW 1-1 ON | Control Function  | Scenario 3              | [Default] Auto Detect or Scenario 1                   |  |
| SW2-1                             | 1  | Compressor Running Compensation<br>(Demand working with heat pump+<br>Electric heat)  | Compressor slower speed | [Default] Faster Compressor                           |  |
| SW2-1                             | 2  | Temperature differential to activate first<br>stage auxiliary heat (the GAP of T1<br>and Ts) Wire controller demand with<br>heat pump + Electric heat working<br>together | 2°F                     | [Default] 4°F   |  |
| SW2-2                             | 2  | Electric heat on delay  | YES                     | [Default] NO  |  |
| SW2-3                             | 2  | Electric auxiliary heating delay to start time  | 30 minutes              | [Default] 15 minutes                                  |  |

SW3-3: Temperature differential, (Ts - T1), for second stage auxiliary heating, (HP + aux heat). ON: 4<sup>o</sup>F. OFF: 6<sup>o</sup>F, Default.

| SW3-3 | 1     | Compressor Running (demand<br>working with heat pump+ Electric heat)   | Compressor slower speed  | [Default] Faster Compressor   |
|-------|-------|--|--|---|
| SW3-3 | 2     | Temperature differential to activate<br>second stage auxiliary heating (the<br>GAP of T1 and Ts) Wire controller<br>demand with heat pump+ Electric heat<br>working together | 4°F  | [Default] 6°F   |
| SW3-4 | 1,3   | Fan speed of the COOLING mode<br>when 24V thermostat is applied for.   | Turbo  | Off   |
| SW4   | 1,2,3 | Electric heat nominal CFM adjustment   | Available settings are 000/001/010/<br>011. Each digit corresponds an<br>individual switch position. For<br>example [SW4-1 OFF, SW4-2 ON,<br>SW4 -3 OFF] = 010. See table 11 for<br>the corresponding CFM adjustment |   |
| S4-1  | 1,3   | Default ON   | [Default] For single stage<br>supplemental heat, W1 and W2 are<br>connected  | For dual stage supplemental heat, W1 and W2 are controlled independently. |
| S4-2  | 1,3   | DH function selection  | [Default] Dehumidification<br>control not available  | Dehumidification feature is enabled<br>through thermostat                 |

|   |                 |                           | HAR BURNERS AND THE                          |           |          |
|---|-----------------|---------------------------|--|-----------|----------|
| CNG R C D CNSG Y1 Y/Y2 CNLCB WIMELOW W2E/ |                 |                           | 2021-02-21 HA CHL3 5-485 CH2                 | HB. E -48 | 5        |
| 000000000000000                           | 01100           |                           | 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1       |           |          |
|   |                 |                           |  |           |          |
|   | + - 012+        | A WORL                    |  |           |          |
|   |                 |                           |  |           |          |
|   |                 |                           |  |           |          |
| 23450 UN 23450                            |                 |                           |  |           |          |
|   |                 |                           |  |           |          |
| Wind Wind Wind                            |                 |                           |  |           | SON HAND |
| v0384 12 v0384                            |                 |                           |  |           |          |
| 53 52 1 2 SI                              | Rol             |                           |  |           | MAN      |
|   | XZG-PI E        | 246887<br>R22   R111 R149 | ana 'effetetetetetetetetetetetetetetetetetet |           |          |
|   | FOR SETTING     | NETADDRESS                |  |           |          |
|   |                 | 4FOT ON                   | 4FOT ON                                      | 4F07 ON   | SEFOT ON |
|   | S1+S2           |                           |  |           |          |
|   | 0005            | 0.5                       | 0.5  | 0.5       | 0.5      |
|   | CODE            | 0~15                      | 18-24  | 0~F       | U~F      |
| <b>SZ S1</b>                              | NETADDRESS      | 0~10                      | 10~31  | 02~41     | 40~03    |
|   | PAGIUNTOSETTING | -                         |  |           |          |





### Float Switch Connections (24 Vac controls)



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### Float Switch Connections (24 Vac controls)





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|  | Table 4 | - Wiring | Diagram | - All | Models |
|--|---------|----------|---------|-------|--------|
|--|---------|----------|---------|-------|--------|

| CODE | CODE2 | INDOOR UNIT MAINBOARD CONNECTION                 |
|------|-------|--|
| CN5  | 5     | output: 0-5VDC for water level switch connection |
| CNL  | 6     | output: 5VDC for T2A, T2B (Temperature sensor)   |
| CNS  | 9     | output: 24VAC for 24V Interface                  |
| CNIO | 10    | communication: 15VDC for 24V Interface           |
| CN11 | 11    | input: 230VAC High voltage                       |
| CN15 | 12    | output: 24VAC for Heaters                        |
| CN35 | 15    | output: 220VAC for ECM motor (fan)               |
| CN18 | 18    | output: 0V connection to ground                  |
| CN50 | 20    | communication: 0-24VDC Low High voltage          |
| CN55 | 22    | output: 220VAC High voltage to transformer       |
| CN29 | 29    | output: 5VDC for T2 (Temperature sensor)         |
| CN33 | 33    | output: Normally open dry contact                |
| CN34 | 34    | output: 12VDC for ECM motor control              |
| CN46 | 46    | output: 5VDC for T1 (Temperature sensor)         |
| CN43 | 43    | output: 24VAC UVLED                              |
| CN23 | 23    | output: Normally open dry contact - work         |



### Float Switch Connections (Wired Remote – Scenario 2)



### Alarm CN33 (Main Board)



### Work CN23 (Main Board)



### UV LED CN43 (Main Board)



### **On-Off CN2 (Interface Board)**

Remote Shutdown.

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- Circuit in parallel with JR1
- 12 Vdc output, max. current is 5mA.
- Open circuit displays CP error code.





Full Indoor Diagnostics display available ONLY with outdoor RS-485.

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| DISPLAY | ERROR IN  | FORMATION                    |  |  |  |  |  |
|---------|---|------------------------------|--|--|--|--|--|
| EHDD    | Indoor EEPROM Malfunction   |                              |  |  |  |  |  |
| ELOL    | Communication malfunction between the indoor and outdoor unit                       | s                            |  |  |  |  |  |
| EHD3    | Indoor fan speed malfunction  |                              |  |  |  |  |  |
| EC51    | Outdoor EEPROM malfunction  |                              |  |  |  |  |  |
| ECS2    | Condenser coil temperature sensor (T3) malfunction                                  | Two distances are distant    |  |  |  |  |  |
| EC53    | Outdoor ambient temperature sensor (T4) malfunction Iwo digits – pause – two digits |                              |  |  |  |  |  |
| EC54    | Outdoor unit exhaust temperature sensor error                                       |                              |  |  |  |  |  |
| EHLO    | Indoor Room Temperature Sensor T1 Error   |                              |  |  |  |  |  |
| EHEI    | Indoor Evaporator Coil Temperature Sensor T2 Error                                  |                              |  |  |  |  |  |
| EHP5    | Air inlet temperature sensor error  |                              |  |  |  |  |  |
| ECD7    | Outdoor DC fan speed malfunction  |                              |  |  |  |  |  |
| EHOD    | Indoor PCB and display board communication error                                    |                              |  |  |  |  |  |
| ELOC    | Refrigerant leakage detection   |                              |  |  |  |  |  |
| EHOE    | Indoor water level warning error  |                              |  |  |  |  |  |
| FLD9    | New and old platform match malfunction  |                              |  |  |  |  |  |
| PCDD    | Inverter module (IPM) protection  | On here the second as DC 405 |  |  |  |  |  |
| PCD1    | Over high voltage or over low voltage protection                                    | Only valid when using RS485  |  |  |  |  |  |
| PCD2    | High temperature protection of compressor top/IPM temperature                       | protection                   |  |  |  |  |  |
| PCD4    | Inverter compressor drive error   |                              |  |  |  |  |  |
| PCD3    | Low pressure protection   |                              |  |  |  |  |  |
| PCOL    | Low temperature protection of outdoor unit  |                              |  |  |  |  |  |
|         | Indoor units mode conflict  |                              |  |  |  |  |  |

NOTE: If the LED display shows DF (Defrost) or FC (Forced Cooling), these are operational codes and, not fault or protection.

# Five minute break







# Training will resume in: 05:00 Carrier Enterprise

#### **Crossover Unit**

**Energy Efficiency** 

• 14.7 - 18 SEER2 / 8.2 - 12.4 EER2 / 8.2 - 9.8 HSPF2

Sound

Levels as low as 54 dBA

**Design Features** 

- Small Footprint
- Integrated 24V and RS-485 communications

**OPERATING RANGE MIN/MAX °F / °C Regular Heat Units: High Heat Units:** 

- Cooling: -22/130 (-30/55) Cooling: 5/130 (-15/55)
- Heating: -22/86 (-30/30) Heating: -5/86 (-20/30)



**Consult Product Data for more information.** 





#### **Service Manual**

38MURA

Residential Single Zone Heat Pump System Sizes 18 to 60



#### **Service Manual**

A

#### **TABLE of CONTENTS**

PAGE

#### WARNING

#### ELECTRICAL SHOCK HAZARD Failure to follow this warning could result in personal iniury



#### **Control Teminals**



#### **Terminal Function**

| R  | 24V Power Connection                   |
|----|--|
| С  | Common                                 |
| Y1 | Low Demand                             |
| Y2 | High Demand                            |
| В  | Heating Reversing Valve                |
| W  | Heating Control                        |
| D  | Defrost NEVER attach to a gas furnace! |
| L  | System Fault - (24V output signal)     |

Terminal D will be energized when the outdoor unit goes into defrost mode and can be used to enable electric heat. Only available with scenario 3, (full 24 Vac operation).

#### **Point Check Function**

| Number of<br>PressesDisplay00Normal displayI |    | Display                                    | Remark  |    |  | Bit7 Frequency limit caused by<br>IGBT radiator<br>Bit6 Reserved |   | The display value is a<br>hexidecimal number.<br>For example, the |     |
|--|----|--|---|----|--|--|---|---|-----|
|  |    | Normal display                             | Displays running frequency, running state, or malfunction code  |    |  | Bit5 Reserve   | ed<br>nov limit caused by low   | digital display show  |     |
| Indoor                                       | 01 | Indoor unit capacity demand code           | Actual data*HP*10<br>If capacity demand code is higher than 99, the digital display<br>tube will show single digit and tens digit. (For example, the<br>digital display tube show "5.0", it means the capacity demand<br>is 15. the digital display tube show "60", it means the capacity<br>th scenario 3 (24 Vac) == on display.  | 13 | Frequency limit symbol   |  | 2 B<br>Y1   | Bits=1, and Bits=1.   | 1.↓ |
|  | νz | capacity requirement adapter               |   | 14 | Outdoor unit fan speed   |  |   |   |     |
|  | 03 | Room temperature (T1)                      | If the temp. is lower than 0 degree, the digital display tube will<br>show "0". If the temp. is higher than 70 degree, the digital<br>display tube will show "70".  | 15 | The average value of the temperature values de the by the high and low pr                    |  |   |   |     |
|  | 04 | Indoor unit evaporator<br>temperature (T2) | If the temp. is lower than -9 degree, the digital display tube will show "-9". If the temp. is higher than 70 degree, the   | 15 | sensors in the last 10 s<br>of the compressor frequencies                                    |  |   |   |     |
|  | 05 | Condenser pipe temp.(T3)                   | digital display tube will show "70". If the indoor unit is not  |    | The temperature value  |  | The second se |   |     |
|  | 06 | Outdoor ambient temp.(T4)                  | connected, the digital display tube will show: ""   | 16 | detected by the high a   |  |   |   |     |
|  | 07 | Compressor discharge temp.<br>(TP)         | The display value is between 0~199 degree. If the temp. is<br>lower than 0 degree, the digital display tube will show "0".<br>If the temp. is higher than 99 degree, the digital display tube<br>will show single digit and tens digit. (For example, the digital<br>display tube show "0.5", it means the compressor discharge<br>temp. is 105 degree. the digital display tube show "1.6", it<br>means the compressor discharge temp is 116 degree) | 17 | Pressure sensor<br>AD value detected by t<br>and low pressure sense<br>The currently running |  |   |   |     |
|  | 08 | AD value of current                        | The display value is a hex number.  | 18 | communication protoc   | st st  | 52 (S) B  | W O   |     |
|  | 09 | AD value of voltage                        | For example, the digital display tube shows "Cd", it means AD value is 205.   |    |  |  |   | RE  |     |
|  | 10 | Indoor unit running mode code              | Standhur0 Casling 1 Hasting 2 Fee ash 2 Deviag 4 Ferred   |    |  |  |   |   |     |
|  | 11 | Outdoor unit running mode<br>code          | cooling:6, Defrost:7  |    |  |  |   |   |     |
| <b>C</b> E                                   | 12 | EXV open angle                             | Actual data/4.<br>If the value is higher than 99, the digital display tube will show<br>single digit and tens digit. For example, the digital display tube<br>show "2.0", it means the EXV open angle is 120×4=480p.)   |    |  |  |   |   |     |

#### **Error Codes**

#### Two digits – pause – two digits



#### **Error Codes**

| DISF | PLAY | MALFUNCTION OR PROTECTION  | PAGE # |
|------|------|--|--------|
| EC   | 51   | Outdoor EEPROM malfunction   | 25     |
| E1   | -    | Indoor / outdoor units communication error   | 20     |
| EL   | 36   | Communication malfunction between adapter board and outdoor main board               | 49     |
| PC   | 00   | IPM module protection  | 32     |
| PC   | 02   | Top temperature protection of compressor or High temperature protection of IPM mod   | 34     |
| PC   | 06   | Temperature protection of compressor discharge                                       | 37     |
| PC   | 08   | Outdoor overcurrent protection   | 38     |
| PC   | DA   | High temperature protection of condenser   | 44     |
| PC   | OF   | PFC module protection  | 45     |
| PC   | 10   | Outdoor unit low AC voltage protection   | 33     |
| PC   | 11   | Outdoor unit main control board DC bus high voltage protection                       |        |
| PC   | 35   | Outdoor unit main control board DC bus high voltage protection /341 MCE error        | 33     |
| PC   | 30   | High pressure protection   | 39     |
| PC   | 31   | Low pressure protection  | 35     |
| PC   | 40   | Communication malfunction between IPM board and outdoor main board                   | 40     |
| PC   | 41   | Outdoor compressor current sampling circuit failure                                  | 41     |
| PC   | 43   | Outdoor compressor lack phase protection   | 42     |
| PC   | 44   | Outdoor unit zero speed protection   | 38     |
| PC   | 45   | Outdoor unit IR chip drive failure   | 43     |
| PC   | 46   | Compressor speed has been out of control   | 38     |
| PC   | 49   | Compressor overcurrent failure   | 38     |
| EC   | 52   | Condenser coil temperature sensor T3 is in open circuit or has short circuited       | 29     |
| EC   | 53   | Outdoor room temperature sensor T4 is in open circuit or has short circuited         | 29     |
| EC   | 54   | Compressor discharge temperature sensor TP is in open circuit or has short circuited | 29     |
| EC   | 57   | Refrigerant pipe temperature sensor error  | 29     |
| EC   | 5C   | High pressure sensor is in open circuit or has short circuited                       | 29     |
| EC   | 71   | Over current failure of outdoor DC fan motor   | 27     |
| EC   | 72   | Lack phase failure of outdoor DC fan motor   | 47     |
| EC   | 73   | Zero-speed failure of outdoor DC fan motor   |        |
| EC   | 07   | Outdoor fan speed has been out of control  | 27     |
| PC   | OL   | Low ambient temperature protection   | 43     |
| LC   | 06   | High temperature protection of IPM module  | 34     |

#### DIAGNOSIS AND SOLUTION

EH 00 / EC 51 (EEPROM Parameter Error Diagnosis and Solution)

Description: Indoor or outdoor PCB main chip does not receive feedback from EEPROM chip.

#### Recommended parts to repair:

Indoor PCB

Outdoor PCB

Troubleshooting







| CN1A | INPUT  | 230V AC   |
|------|--------|-----------|
| CN7  | OUTPUT | 0~310V AC |
| CN60 | OUTPUT | 230V AC   |
| CN21 | OUTPUT | 0~5V DC   |
| CN15 | OUTPUT | 230V AC   |
| CN17 | OUTPUT | 230V AC   |
| CN50 | OUTPUT | 0~310V AC |

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### Thermistors











#### Appendix 2

| Table 31 — Temperature Sensor Resistance Value Table for T5 (° CK) |    |       |    |    |       |    |     |       |     |     |       |
|--|----|-------|----|----|-------|----|-----|-------|-----|-----|-------|
| °C   | °F | K Ohm | °C | °F | K Ohm | °C | °F  | K Ohm | °C  | °F  | K Ohm |
| -20  | -4 | 542.7 | 20 | 68 | 68.66 | 60 | 140 | 13.59 | 100 | 212 | 3.702 |
| -19  | -2 | 511.9 | 21 | 70 | 65.62 | 61 | 142 | 13.11 | 101 | 214 | 3.595 |
| -18  | 0  | 483   | 22 | 72 | 62.73 | 62 | 144 | 12.65 | 102 | 216 | 3.492 |
| -17  | 1  | 455.9 | 23 | 73 | 59.98 | 63 | 145 | 12.21 | 103 | 217 | 3.392 |
| -16  | 3  | 430.5 | 24 | 75 | 57.37 | 64 | 147 | 11.79 | 104 | 219 | 3.296 |
| -15  | 5  | 406.7 | 25 | 77 | 54.89 | 65 | 149 | 11.38 | 105 | 221 | 3.203 |
| -14  | 7  | 384.3 | 26 | 79 | 52.53 | 66 | 151 | 10.99 | 106 | 223 | 3.113 |
| -13  | 9  | 363.3 | 27 | 81 | 50.28 | 67 | 153 | 10.61 | 107 | 225 | 3.025 |
| -12  | 10 | 343.6 | 28 | 82 | 48.14 | 68 | 154 | 10.25 | 108 | 226 | 2.941 |
| -11  | 12 | 325.1 | 29 | 84 | 46.11 | 69 | 156 | 9.902 | 109 | 228 | 2.86  |
| -10  | 14 | 307.7 | 30 | 86 | 44.17 | 70 | 158 | 9.569 | 110 | 230 | 2.781 |
| -9   | 16 | 291.3 | 31 | 88 | 42.33 | 71 | 160 | 9.248 | 111 | 232 | 2.704 |
| -8   | 18 | 275.9 | 32 | 90 | 40.57 | 72 | 162 | 8.94  | 112 | 234 | 2.63  |
| -7   | 19 | 261.4 | 33 | 91 | 38.89 | 73 | 163 | 8.643 | 113 | 235 | 2.559 |
|  |    | -     |    |    |       |    |     |       |     |     |       |



### System Components

4-Way Valve (Reversing Valve)

#### What it does:

Reverses the refrigerant flow to change modes. Energizes in the heat mode.

#### How to check it:

Resistance of the solenoid coil. Check voltage output from board.

#### **Findings:**

1.8 to 2.5 KΩ PCB output is Line voltage \*\*\*



### 4-Way Valve (reversing valve)



(ĈE
## **Superheat**





Voltage Black to Red = 5vdc Voltage from board

Black to White = 0-5 Vdc

CN9



24V Board

109



## **Superheat**

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Used to calculate demand, (compressor/fan speed and EEV position).

No longer so dependent on T1 to set target frequencies.

Y1 = lower demand = slower ramp up Y2 = higher demand = faster ramp up



**Suction Temp Sensor** 

## Understanding Y1 / Y2



Call for Y1:

- 1. Compressor will start at lower frequency.
- 2. Compressor will ramp up slower.
- 3. Takes longer to reach maximum capacity.
- 4. Controlled by superheat from SPT and OST

#### Call for Y2:

- 1. Compressor will start at higher frequency.
- 2. Compressor will ramp up faster.
- 3. Will reach maximum capacity quicker.
- 4. Controlled by superheat from SPT and OST

Both calls, (Y1/Y2) will reach maximum operation!

### **Disassembly Instructions**

Panel Plate Size 18K Standard Heat

Turn off the air conditioner and the power breaker.
Remove the handle screw (1) and then remove the handle.

3. ✓ Remove the top cover screws (4) and then remove the top cover. One of the screws is located under the handle.





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## **Disassembly Instructions**

4. Remove the water collecting cover screws (2) and then remove the cover.



- 5. Remove the front panel screws (7 screws (on all models) or 9 screws (some models) and then remove the front panel.
- 6. Remove the right panel screws (5) and then remove the right panel.





Follow the instructions Step-by-Step!

114

## **Disassembly Instructions**

**Remove the Electrical Parts 18K Standard Heat** (Main PCB)

1. Disconnect the compressor connector and release the ground wire (1 screw).

#### 36K Standard Heat and below.



18K, 24K, 30K, 36K \*AA3

2. Remove the electronic control box subassembly.

Note: The electric control box cover cannot be removed, so the voltage between P and N cannot be measured.







## **Disassembly Instructions**

#### <u>Remove the Electrical Parts 18K HH, 24K Standard Heat</u> (Main PCB)

1. Remove the screws, loosen the hooks, then lift the electronic control box (5 screws and 2 hooks).





Note: The electric control box cover cannot be removed, so the voltage between P and N cannot be measured.

## **Disassembly Instructions**

#### <u>Remove the Electrical Parts 18K HH, 24K Standard Heat</u> (Main PCB)

2. Raise board, disconnect wiring and remove PCB





## **Disassembly Instructions**

#### <u>Remove the Electrical Parts 24K HH – 36K Standard Heat</u> (Main PCB)

1. Loosen the hooks (4) then open the plastic control box cover.





## **Disassembly Instructions**

#### <u>Remove the Electrical Parts 24K HH – 36K Standard Heat</u>

#### (Main PCB)

2. Remove screws on the electronic control board to remove the control box subassembly.







Note: The electric control box cannot be opened, so the voltage between P and N cannot be measured. 119

## **Disassembly Instructions**

#### <u>Remove the Electrical Parts 24K HH – 36K Standard Heat</u> (Main PCB)





## **Disassembly Instructions**

#### <u>Remove the Electrical Parts 24K HH – 36K Standard Heat</u> (Main PCB)





## **Disassembly Instructions**

#### <u>Remove the Electrical Parts 24K HH – 36K Standard Heat</u> (Main PCB)

5. Raise board, disconnect wiring, and remove old PCB.







#### Factory Authorized Parts<sup>™</sup> - 38AQ680001 Grease Conductive

Item: 38AQ680001 MFR: 38AQ680001

Availability

Sign in for real-time inventory at branches near you.



#### Comes in kit with replacement board.

## **Disassembly Instructions**

#### **Remove the Electrical Parts 36K HH – 60K HH** (Main PCB) **PCB Board 8**



36K \*AB3, 48K, 60K

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Compressor

DC Fan motors

connect to main control board

L24

## **Key Points for the 38MURA**



**Point Check Diagnostics** 





Follow "Disassembly Instructions" for PCB removal.





# Training will resume in: 05:00 Carrier Enterprise

# Five minute break





# **Matchups**

#### **38MURA**



| Fan Coils  | Furnaces              |
|------------|-----------------------|
| FV4CN(B,F) | 58S(B,C) / 81(0,1)SA  |
| FZ4ANP     | 58SP(0,1) / 82(0,1)SA |
| FJ4DN      | 58SU0 / 830SA         |
| FB4CN      | 58TP(0,1) / 82(0,1)TA |
| FX4DN      | 59SC2 / 912SD         |
| PF4MN      | 59SC5 / 915SB         |
| FMA4(P,X)  | 59SP6/ 926SA          |
| FM(C,U)    | 59TP6 / 926TB         |
|            | 59SU5 / 935SA         |
|            | OVLAAB                |
|            | OVMAAB                |





MyCarrierRatings.com or MyBryantRatings.com to access compatible combinations and performance information.

| bryar<br>Heating & Cooling S   | Bystems   |  |
|--|---|--|
|  | AHRI Ratings  |  |
| OAC  | Ouctless AC Ouctless HP OFurr<br>Ogeo Water to Air Ogeo Water to Water<br>to see units with 2022 SEER ratings.<br>SEFER OSEER |  |
| AHRI Reference #<br>Tonnage<br>Phase<br>Outdoor Model Family<br>Outdoor Model<br>Indoor Coil Family<br>"All" may return a large number of results. | All v<br>1 v<br>38MURA v<br>38MURAQ36AB3* v<br>CNPV* v  | AHRI Directory of Certified Product Performance     To obtain an AHRI Certificate     1. Copy Reference Number     2. Press button below to go to the AHRI website     3. Paste Reference Number in<br>"Enter AHRI Certified Reference Number" box<br>and press "Search" button     4. Click "Select" on rating line.     5. Click on the Reference Number to print<br>Certificate     AHRI Website Search |
| Indoor Coil Model<br>Furnace Family<br>Furnace Model<br>Minimum SEER2<br>Minimum EER2<br>Minimum HSPF2   | CNPV*3617AL* ~<br>All ~<br>All ~<br>0<br>0<br>0   |  |
| Display Ratings Exit<br>Export Data to Excel<br>Export all "Active" and "Production  | n Stopped" Bryant HP to Excel   |  |

Data was current with AHRI as of Friday, April 14, 2023. Values are subject to change without notice.

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|       |      | AHRI Ref<br># | Status | Outdoor Model | Indoor Model | Furnace          | M1<br>CAP | М1<br>Сар<br>47° | SEER2 | EER2 | HSPF2 | M1<br>Cap<br>17º | Cap<br>5º | COP<br>5º | M1<br>17º/47ºCap<br>Ratio | M1<br>5º/47ºCap<br>Ratioº | CEE<br>1<br>North | CEE<br>1<br>South | Energy<br>Star<br>6.1 |
|-------|------|---------------|--------|---------------|--------------|------------------|-----------|------------------|-------|------|-------|------------------|-----------|-----------|---------------------------|---------------------------|-------------------|-------------------|-----------------------|
| Print | Сору | 210450254     | Active | 38MURAQ36AB3* | CNPV*3617AL* | 926TB36060V14*** | 33600     | 41000            | 14.3  | 9    | 7.5   | 31000            | 0         | 0         | 75.6%                     | 0.0%                      | No                | No                | No                    |
| Print | Сору | 210450253     | Active | 38MURAQ36AB3* | CNPV*3617AL* | 926TB48080V17*** | 33400     | 40500            | 15    | 9    | 7.5   | 30800            | 0         | 0         | 76.0%                     | 0.0%                      | No                | No                | No                    |

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# ecobee | SmartThermostat Pro

# One easy install can make all the difference.

### Gas Furnace MUST use Dual Fuel Thermostat!



**C**F

5-year limited warranty with professional

## installation, Alexa built-in, and state-of-the-art SmartSensor included.

\*Requires professional installation. Product must be returned to installing contractor. See warranty certificate for complete details and restrictions.

#### COMPATIBLE

Works with gas, oil, electric, and dual fuel systems. Supports conventional (2H/2C) and heat pump (4H/2C) systems; humidifier and dehumidifier accessories.







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|                 |                  |                |                    |                     |                             |               |              |          |
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| Bulletin Marke       | eting Technical L | iterature                                   |                        |                                |
| Product Data         | 38MU              | IRA Crossover Wiring Instructions           |                        |                                |
| Service              | Installa          | ation 03/16/2023 38MURA_Crossover_Wiring_I  | Instructions_car_REV00 | (±) ^                          |
| Submittal            | 38MU              | IRA Crossover Wiring Instructions           |                        |                                |
| Warranty Card        | La lactall        | ation 03/16/2023 38MUPA Crossover Wiring In | structions             |                                |

# **38MURA CROSSOVER** WIRING INSTRUCTIONS

#### **IMPORTANT**

• Please reference 38MURA Installation Instructions for complete instruction. This document provides additional wiring scenarios based on the indoor unit.

**REV 00** 

• Please read the entire instructions manual before starting the installation.











will operate during Defrost.







Two-Stage Heating with Single-Stage Thermostat



SW1-2 Low Heat Only (effects the call for W/W1). When 'ON' W/W1 will allow "Low Heat Only" When 'Off' (Adaptive Heating Mode)

> W/W1 will stage between low and high heating as needed.

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## **Key Points for Crossover Applications**



Gas Furnace MUST use a dual fuel thermostat and never allow simultaneous operation!



With single-stage tstat should call for high-stage blower!

#### Adaptive mode



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## WELCOME TO THE CARRIER ENTERPRISE MIDSOUTH TECHNICAL SUPPORT SITE



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## IMPORTANT INFORMATION ABOUT OUR NEW TRAINING POLICY

All attendees will be required to login to their cemstraining.com account during class to take a quiz. Passing the quiz is the only way to receive class credit.

Only those who have received a confirmation email will be allowed to attend. No walkins, student change, or last-minute admittance.



HVAC tech's.

Our goal is to help todays HVAC

Technician gain a better understanding



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Humidimizer/VFD/Circuitboard Training > Humidimizer VFD Circuitboard Training

Make sure to update your NATE ID in the Edit Profile area.

Handouts can be found under the materials TAB above.



IN PROGRESS

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# 05:00 Carrier Enterprise

Training will end in: